Extreme Intuitive Insights v3.6 Release Notes

New Features, Fixes, and Known Issues

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July 2024

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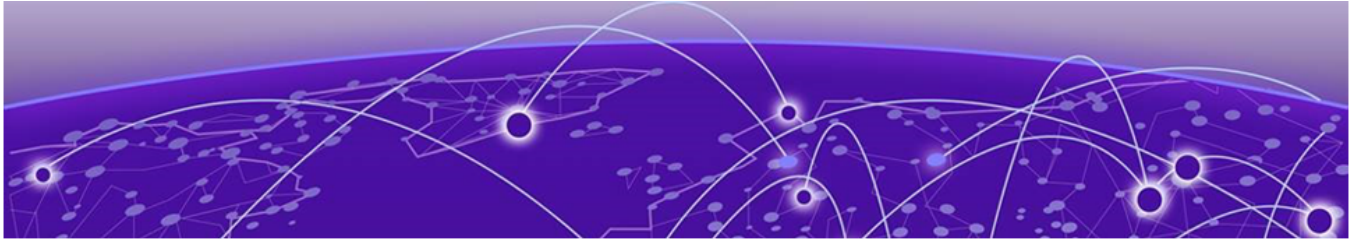

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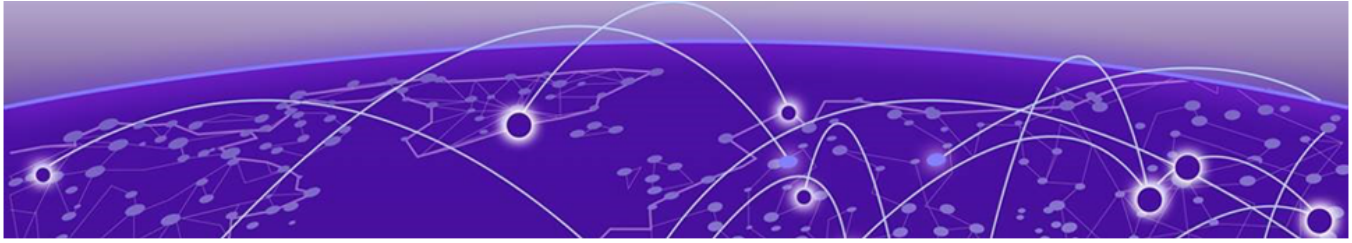

General Release Information

Release Date

July 2024

Extreme Intuitive Insights version 3.6.0 by Extreme Networks, Inc., released in July 2024, introduces key updates and fixes. This release supports specific Android-based Zebra Technologies devices and requires minimum software versions. The release notes highlight new features, software fixes, and known issues. These release notes provide critical updates and troubleshooting information for users implementing or updating Extreme Intuitive Insights.

Hardware platforms supported

- Android8-based Zebra Technologies devices:
  - TC51, TC51-HC, TC56, TC70x, TC75x, VC80x, MC3300, MC3300R
- Android10, 11 and 13-based Zebra Technologies devices:
  - TC26, PS20, TC52, TC52-HC, TC57, TC72, TC77, TC8300, VC8300, WT6300, CC600, CC6000, EC30, ET51, ET56, L10A, MC3300x, MC3300xR, MC9300

Minimum software required

- For Android8-based Zebra devices: LifeGuard 08; LifeGuard 23 recommended
- For Android10-based Zebra devices: LifeGuard 79; LifeGuard 106 recommended

Note
Be sure to always be on the latest version available on the Zebra support web site.

ExtremeCloud IQ Information

Extreme Intuitive Insights application is currently available only on a four Remote Data Center (RDC) located in Europe and US. Contact your sales representative for more details.

Note

To receive events from Zebra Wireless Insights API, the device needs to have a valid *Zebra Edge Insight standard perpetual license* installed, as well as staged to enable Zebra Wireless Insights API. Contact your Zebra sales representative to order a license. You also need to link the **Extreme Licensing** portal using the **License Manager** application, as well as assign the correct **Role/Application** to the user with the **User Manager** application. See the *Extreme Intuitive Insights Getting Started Guide* for more information.

Android Agent Information

Update the Android agent to the latest version available on the Extreme Support page.

New Features

This release introduces the following features:

Table 1: New Features

ID	Description
EII-354	Support of Android13-based devices. Extreme Intuitive Insights supports Android13-based Zebra devices in this release.
EII-361	WLAN638/669 code must be processed. Beginning with some Zebra software releases of Android 10 and Android 11 (August 2023 and later), the active analysis data is split between two different WLAN codes. Therefore, Extreme Intuitive Insights is not able to correctly decode and represent the results of the Active Voice Analysis.
EII-764	Enhancements for Pcap wireless captures. This enhancement helps with massive onboarding of Zebra devices using MDM, eliminating the need for manual administrator interaction.
EII-765	Support changes of Zebra Wireless Insights API to process Voice Analysis data correctly.
EII-927	Show the AP Name with BSSID in Roaming report. If the client devices connected to Access Points provisioned in the same ExtremeCloud IQ account, widgets of Extreme Intuitive Insights show Access Points names along with BSSID.

Software Fixes

This release introduces the following software fixes:

Table 2: Software Fixes

ID	Description
EII-802	Scheduled jobs are not triggered.
EII-812	BE : 'list_events' - add required for time interval.
EII-820	Extreme Intuitive Insights ends in 500 if the account has no XII-entitlements.
EII-845	Location that fails to be added from ExtremeCloud IQ is displayed as already existing.
EII-850	Required fields for filter location changed.
EII-855	Required field for location breaks the Assign location process.

Known Issues

There are no known issues in this release.