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Customer Release Notes

ExtremeCloud Appliance

Firmware Version V04.56.04.0009
November 22, 2019

INTRODUCTION:

The ExtremeCloud Appliance, the newest addition to the Smart OmniEdge portfolio, is a next generation orchestration application offering all the mobility services required for modern unified access deployments. The ExtremeCloud Appliance extends all the ease-of-use and simplified workflows of the ExtremeCloud public cloud application to on-prem/private cloud deployments. The ExtremeCloud Appliance includes comprehensive critical network services for wireless and wired connectivity, wireless device secure onboarding, distributed and centralized data paths, role-based access control through the Application Layer (Layer 7), integrated location services, and IoT device onboarding through a single platform. Built on field proven architectures with the latest technology, the embedded operating system supports containerization of applications enabling future expansion of value-added applications for the unified access edge.

The E3120 is a large application appliance meeting the needs of high-density and mission critical deployments with support for up to 10,000 APs/Defenders, 2000 switches, and 100,000 mobility sessions in high-availability mode. An optional redundant power supply is available for ordering separately.

The E2120 is an application appliance meeting the needs of medium sized high-density and mission critical deployments with support for up to 4,000 APs/Defenders, 800 switches and 32,000 mobility sessions in high-availability mode. An optional redundant power supply is available for ordering separately.

The E1120 is an entry to mid-level platform expandable to 250 APs/Defenders, 100 switches, and 4,000 mobility sessions in high-availability mode.

The VE6120 is an elastic virtual appliance that supports up to 1,000 APs/Defenders, up to 400 switches and 16,000 mobility sessions depending on the hosting hardware.

The VE6125 XL is an virtual appliance that supports up to 4,000 APs/Defenders, up to 400 switches and 32,000 mobility sessions depending on the hosting hardware.

The ExtremeCloud Appliance offers the ability to expand capacity to meet any growing business needs. The hardware and virtual packages are available for purchase using a traditional CAPEX model, while the adoption licenses are available as an annual subscription service in 5, 25, 100, 500 and 2000 managed device increments.

This Release includes all previous 4.36.xx.xxxx and 4.56.xx.xxxx enhancements and changes

Changes in 04.56.04.0009	I.D
Corrected issue affecting the reporting of statistics in Proxy mode for WiNG controllers with serial numbers different than 14 or 16 characters long.	ECA-760
Improved display of Max Transmit power setting to be scoped to regulatory allowed range of *Requested Channel.*	ECA-682
Enhanced configuration view of access points to display value of requested channel.	ECA-680
Improved efficiency of *Client* list views in the UI when rendering a larger number of clients.	ECA-751
Addressed issue with representation of Site status, for sites that only manage switches.	ECA-655
Corrected issue that was preventing column resizing for *Client* views.	ECA-686
Improved logic handling on Access Point management to protect against possible issues due to fragmented exchanges.	ECA-709
Corrected issue with offset index for interface ID in CTAlias SNMP table.	ECA-734
Addressed issue with client registration for XCA extension of ExtremeWireless Inter-Access Controller mobility domain.	ECA-711
Adjusted default behavior for RADIUS Accounting Start to trigger after client obtains an IP address.	ECA-743

Enhancements in 04.56.04.0009	
Updated criteria for RADIUS Accounting-start-on-IP to ignore (IPv6) link-local addressing. Accounting will start once client obtains a routable IP address.	ECA-733
Enable POE Status by Default for managed AP7612 client port.	ECA-715

Extreme Networks recommends that you thoroughly review this document prior to installing or upgrading this product.

For the latest firmware versions, visit the download site at:
www.extremenetworks.com/support/

FIRMWARE SPECIFICATION:

Status	Version No.	Type	Release Date
Current Version	V.04.56.04.0009	Maintenance Release	November 22, 2019
Previous Version	V.04.56.03.0004	Maintenance Release	October 18, 2019
Previous Version	V.04.56.02.0030	Maintenence Release	September 30, 2019
Previous Version	V.04.56.01.0055	Service Release	September 25, 2019
Do not use	V.04.56.01.0046	Feature Release	July 31, 2019

SUPPORTED APPLIANCES, ACCESS POINTS AND SWITCHES:

Product Name	Image
ExtremeCloud Appliance VE6120 VMware (Supported ESXi is 5.1; tested 5.5; 6.0; 6.5)	ECA-04.56.04.0009-1.dle

Product Name	Image
ExtremeCloud Appliance VE6125	ECA-04.56.04.0009-1.rse
ExtremeCloud Appliance E1120	ECA-04.56.04.0009-1.sme
ExtremeCloud Appliance E2120	ECA-04.56.04.0009-1.jse
ExtremeCloud Appliance E3120	ECA-04.56.04.0009-1.ose
Note: The minimum release dependency for WiNG APs is ExtremeWireless WiNG v5.9.2.2. WiNG APs must be manually upgraded to v5.9.2.2 or above before being adopted by ExtremeCloud Appliance. After upgrade, reset the WiNG AP to the factory settings. For more information, see GTAC article: ExtremeCloud Appliance - WiNG AP will not connect to ExtremeCloud Appliance.	
AP-7522-67030-1-WR AP-7522-67030-EU AP-7522-67030-US AP-7522-67030-WR AP-7522-67040-1-WR AP-7522-67040-EU AP-7522-67040-US AP-7522-67040-WR AP-7522E-67030-EU AP-7522E-67030-US AP-7522E-67030-WR AP-7522E-67040-EU AP-7522E-67040-US AP-7522E-67040-WR	AP7522-LEAN-7.2.1.3.008R.img
AP-7532-67030-1-WR AP-7532-67030-EU AP-7532-67030-IL AP-7532-67030-US AP-7532-67030-WR AP-7532-67040-1-WR AP-7532-67040-EU AP-7532-67040-US AP-7532-67040-WR	AP7532-LEAN-7.2.1.3.008R.img
AP-7562-670042-1-WR AP-7562-670042-EU AP-7562-670042-IL AP-7562-670042-US AP-7562-670042-WR AP-7562-67040-1-WR AP-7562-67040-EU AP-7562-67040-US AP-7562-67040-WR AP-7562-6704M-1-WR	AP7562-LEAN-7.2.1.3.008R.img

Product Name	Image
AP-7562-6704M-EU AP-7562-6704M-US AP-7562-6704M-WR	
AP-7612-680B30-US AP-7612-680B30-WR	AP7612-LEAN-7.2.1.3.008R.img
AP-7632-680B30-IL AP-7632-680B30-TN AP-7632-680B30-US AP-7632-680B30-WR AP-7632-680B40-TN AP-7632-680B40-US AP-7632-680B40-WR	AP7632-LEAN-7.2.1.3.008R.img
AP-7662-680B30-IL AP-7662-680B30-TN AP-7662-680B30-US AP-7662-680B30-WR AP-7662-680B40-TN AP-7662-680B40-US AP-7662-680B40-WR	AP7662-LEAN-7.2.1.3.008R.img
AP-8432-680B30-EU AP-8432-680B30-US AP-8432-680B30-WR	AP8432-LEAN-7.2.1.3.008R.img
AP-8533-68SB30-EU AP-8533-68SB30-US AP-8533-68SB30-WR AP-8533-68SB40-EU AP-8533-68SB40-US AP-8533-68SB40-WR	AP8533-LEAN-7.2.1.3.008R.img
NOTE: All AP75xx family access points use binary image AP7532-LEAN-5.9.x.x-xxxR.img. AP7632 and AP7662 access points use binary image AP7632-LEAN-5.9.x.x-xxxR.img. During an image upload, the GUI requires that the name of the binary image matches the name of the AP type. Therefore, a manual rename of the binary image is necessary.	
SA201	AP391x-10.51.08.0004.img
AP3912i-FCC AP3912i-ROW	AP391x-10.51.08.0004.img
AP3915e-FCC AP3915e-ROW AP3915i-FCC AP3915i-ROW	AP391x-10.51.08.0004.img
AP3916ic-FCC AP3916ic-ROW	AP391x-10.51.08.0004.img

Product Name	Image
AP3916-camera	AP3916IC-V1-0-14-1.dlf
AP3917e-FCC AP3917e-ROW AP3917i-FCC AP3917i-ROW AP3917k-FCC AP3917k-ROW	AP391x-10.51.08.0004.img
AP3935e-FCC AP3935e-ROW AP3935i-FCC AP3935i-IL AP3935i-ROW	AP3935-10.51.08.0004.img
AP3965e-FCC AP3965e-ROW AP3965i-FCC AP3965i-ROW	AP3935-10.51.08.0004.img
AP505i-FCC AP505i-WR	AP5xx-LEAN-7.2.1.3.008R.img
AP510e-FCC AP510e-WR AP510i-FCC AP510i-WR	AP5xx-LEAN-7.2.1.3.008R.img
AP560h-FCC AP560h-WR AP560i-FCC AP560i-WR	AP5xx-LEAN-7.2.1.3.008R.img
Switches	
210-12p-10GE2 210-24p-10GE2 210-48p-10GE2 210-12p-10GE2 POE 210-24p-10GE2 POE 210-48p-10GE2 POE	210-series_V1.02.05.0013.stk fp-connector-3.3.0.4.pyz (cloud connector)
220-12p-10GE2 220-24p-10GE2 220-48p-10GE2 220-12p-10GE2 POE 220-24p-10GE2 POE 220-48p-10GE2 POE	220-series_V1.02.05.0013.stk fp-connector-3.3.0.4.pyz (cloud connector)
X440G2-12t-10G4 X440G2-24t-10G4 X440G2-48t-10G4 X440G2-12t-10G4 POE	summitX-30.2.1.8-patch2-4.xos summitX-30.2.1.8-cloud_connector-3.4.1.8.xmod (cloud connector)

Product Name	Image
X440G2-24t-10G4 POE X440G2-48t-10G4 POE	
X620-16x	summitX-30.2.1.8-patch2-4.xos summitX-30.2.1.8-cloud_connector-3.4.1.8.xmod (cloud connector)

NETWORK MANAGEMENT SOFTWARE SUPPORT

Network Management Suite (NMS)	Version
ExtremeManagement™ Center	8.3 or higher
ExtremeControl™	8.3 or higher
ExtremeAnalytics™	8.3 or higher

Air Defense and Location	Version
ExtremeAirDefense™	10.2
ExtremeLocation™	3.1

Note:

Platform and AP Configuration functions are not supported by ExtremeManagement™.

ExtremeCloud Appliance does not yet expose support for ExtremeLocation™ Calibration procedure. ExtremeLocation will work correctly for Zone and Occupancy level analytics but does not fully support Position Tracking with this release. Enhanced support for Position Tracking will be added to a future release of ExtremeCloud Appliance.

INSTALLATION INFORMATION:

Appliance Installations	
E1120	ExtremeCloud Appliance E1120 Installation Guide
E2120	ExtremeCloud Appliance E2120 Installation Guide
E3120	ExtremeCloud Appliance E3120 Installation Guide
VE6120/VE6125	ExtremeCloud Appliance VE6120/VE6125 Installation Guide

PREVIOUS RELEASES EXTREMECLOUD APPLIANCE

Changes in 04.56.03.0004	I.D
Addressed issue with Synchronization of Session Information across both HA peers, which could affect the ability of a client to roam across APs without re-authenticating when 802.11r configured.	ECA-656
Corrected UI display issue where IP mask and Default Gateway IP addressed for AP7632 may be reported as 0.0.0.0.	ECA-654

Enhancements in 04.56.02.0030	
Support Mesh configuration (MeshConnex) and visualization of Mesh topology for ExtremeWireless WiNG 802.11AC based AP models. (Consult the Supported Models list in the Release Notes document.)	
Support Mesh configuration (MeshConnex) and visualization of Mesh topology for ExtremeWireless AP3900 series devices. (Consult Supported Model list in the Release Notes document.)	
Introduces support for WPA3 SAE modes for AP500 Series (505/510/560) and ExtremeWireless WiNG AP7522/32/62 and AP8432/8533. Requires AP firmware revision 7.2.2.1-6R or later. Note: WPAv3 is not yet supported by AP7612/32/62 or AP3900 series devices. WPA3 support on those models will be introduced in a future release. This release includes support for WPAV3 Simultaneous Authentication of Equals (SAE) protocol, for modes WPA3-SAE (aka WPA3-Personal) and WPA3-Compatibility (SAE or WPA2 PSK). WPA3 is configurable as the Privacy option on the Network (SSID) configuration. If configured as WPA3-Personal, the SSID will only be available on devices that support WPA3. It will not be present on non-supporting devices. WPA3-Compatibilty, on the other hand, will configure the service as WPA-SAE on APs that support WPA3, and equivalent WPA3-PSK on devices that do not yet support WPA3. WPA3-Compatibilty mode is the recommended setting for services requiring WPA3 privacy levels.	
Enabled Adoption support for AP560x-WR (AP560i-WR and AP560i-WR) variants. Initial country support includes Canada, European Union, and Singapore.	
Enable configuration of access point to operate as a Thread (IOT) Gateway for Centralized sites.	
Enable advertising of AP Hostname in the AP's beacon to facilitate easier identification of an access point over the RF. AP Hostname is derived from user defined AP Name, but stripped of non-compliant characters. AP Hostname is capped at 32 characters. AP Hostname in beacon is disabled by default. It can be enabled on a per Network/SSID basis for ExtremeWireless WiNG access points, or on a per AP basis based on the Identification pattern for ExtremeWireless (AP3900 series) access points.	

Exposed management of 802.11ax specific features, such as enable/diable OFDMA, Configuration of BSS Coloring values, Target Wake Time (TWT). These functions can be enabled per profile or overridden on a per access point basis.	
Enhanced Access Points Device List to allow customization to display Operational Power Level as selectable column (This column is not shown by default.)	
Enable support for Client Band Steering for AP500 Series in Centralized sites.	

Changes in 04.56.02.0030	I.D
Addressed issue: Occasional display of power levels at 31dBm and configuration locking when Session Persistence is enabled. Fix addressed by including AP500 Series image WiNG 7.2.0.2-17R. (Default AP image with this package). See Release Notes of 7.2.0.2-17R.	nse0005002
Addressed issue: XCA Switch Console connection never connects to GUI.	nse0005145
Addressed issue: Guest Portal Registered User Info Missing.	nse0004920
Addressed issue: Prior releases of ExtremeCloud Appliance firmware may not have correctly exported the setting for "Preferred Channel" for statically configuration of access points. After upgrade, access points may resort to dynamically selecting best channel. For statically assigned configurations, best practice is to note the desired channel for access points prior to upgrade. Administrator may be required to re-set the Preferred Channel settings. This issue has now been addressed as of 4.56.01.55 and 4.56.02.30. It is corrected for upgrades from these builds forward.	nse0005148
Addressed issue: Addressed calculation error for Total Bytes, which could result in reset of the accumulated value.	nse0004958
Addressed issue: Problem with returning values list of APs by Channel via SNMP. Improves data integrity and reporting by Extreme Management Center.	nse0004936
Addressed issue: Adjusted default to disable Interim RADIUS Accounting by default. Administration selection over interim period will be considered for a future release.	nse0005044
Addressed issue: Wing Proxy paired E3120s - synchronization status changes every 30 seconds.	nse0004440
Addressed issue: Adjusted validation logic for saving Sites to remove occurrences of false validation errors.	nse0004999
Addressed issue: When non-root APs have wired connection to the same network as root APs, a network loop may be created, causing a packet storm. To avoid this condition, either: - Don't connect non-root APs to the same wired network as root APs. or - Use automatic loop detection - Configure all APs as root and enable critical resource monitoring.	nse0005108
Addressed issue: Smart RF - failed to parse error.	nse0004594
Addressed issue: Addressed stability issues when configuring Mesh networks for AP3900 series.	nse0005063

Addressed issue: Corrected issue with Captive Portal end-user session expiration on the backup appliance in Active-Passive High availability mode. Improving resource clean up on peer for users that are not actually active on the appliance but may be known due to incorrect redirection configuration (such as DNS reference to inactive system).	nse0005037
Addressed issue where XCA 4.56.01 core dump and RF Manager is down.	nse0004937
Addressed issue: GUI could not start a new capture after a packet capture ended.	nse0004210
Addressed issue: Centralized Mode Mesh GUI report - Missing Parent and Child Link.	nse0005130
Addressed issue: Client location will only be displayed on a floor plan using "show associated clients" and "show unassociated clients" if the system time of the computer where the browser is running matches the system time of the XCA.	nse0004857
Addressed issue: Corrected issue with defining SNMPv3 password length in GUI.	nse0004926
Addressed issue: If the user chooses to reset a switch in CLI mode, using either the GUI RESET Pending action or from the CLI prompt with the "unconfigure switch all" CLI command, the admin account will have the password disabled. As a workaround, the user needs to change the switch to GUI mode first before going back to CLI mode. The user will be able to login in CLI mode using the configured GUI mode admin account password.	nse0004838
Addressed issue: Improved robustness of statistics collection components to address possible instabilities resulting from incorrect source RF data, such as bad channel width.	nse0004905

Enhancements in 04.56.01.0055	
Feature Enhancement: Support configuring and learning of Static IP definition for Managed APs.	nse0004848
Functionality adjustment: Changed RADIUS accounting behavior to no longer issue ‘Accounting Stop’ on the source appliance when users roam to the peer appliance in an Active-Active High-Availability configuration. The appliance to which the user roams issues an ‘Accounting Start’, informing the server that the appliance is now the source for metrics for the corresponding end-system session.	nse0005039
Feature Adjustment: Adjust default behavior of *RADIUS Accounting* to defer sending until Client IP is known.	nse0005012

Changes in 04.56.01.0055	**I.D**
Address setting misconfiguration that can inadvertently constrain connectivity between APs and appliances, leading to possible repeated retries and delay in providing configuration updates. Improved configuration re-trial logic on AP to ensure recovery in case of configuration record push failures. Please upgrade to 7.2.0.2-17R (Default AP image with this package).	nse0004594
Improved robustness of statistics collection components to address possible instabilities resulting from incorrect source RF data, such as bad channel width.	nse0004905
Addressed issue with returning values list of APs by Channel via SNMP. Improves data integrity and reporting by Extreme Management Center.	nse0004936
Improved robustness handling of RF Management components to deal with large volumes of connection establishment between access points and the appliance.	nse0004937

Changes in 04.56.01.0055	I.D
Improved assertion of session attribute uniqueness for session management of access points.	nse0004952
Addressed calculation error for “Total Bytes”, which could result in reset of the accumulated value.	nse0004958
Included AP500 Series image WiNG 7.2.0.2-17R. (Default AP image with this package). See Release Notes of 7.2.0.2-17R.	nse0005002 nse0005005 nse0004976 nse0004979 nse0005006
Corrected issue with Captive Portal end-user session expiration on the backup appliance in Active-Passive High availability mode. Improving resource clean up on peer for users that are not actually active on the appliance but may be known due to incorrect redirection configuration (such as DNS reference to inactive system).	nse0005037
Adjusted default to disable Interim RADIUS Accounting by default. Administration selection over interim period will be considered for a future release.	nse0005044
Updated Default AP505, AP510, AP560 image to WiNG 7.2.0.2-017R.	nse0005058
Corrected issue with timer settings for 802.11r that could result in inadvertent re-associations.	nse0005066
Corrected Export/Import logic for *Last Requested Channel* configuration for WiNG access points.	nse0004624

Enhancements in 04.56.01.0046
Provide method to deliver Extreme Manufacturing Certificates for VE6120 appliances
Block MU-to-MU Client
CLI: Switch Diagnostics
VE6125 - Extra Large (XL)
Reporting: Client Properties - Show associate Site
Reporting: AP Reports - Client Load
Reporting: AP Reports - Operational Role
Reporting: AP Reports - Availability mode
Reporting: AP Reports - RF Profile
Reporting: AP Reports - RFDM manager
Reporting: AP Reports – Ethernet Mac Address
Auxiliary CLI configuration for ExtremeXOS switches
UI Workflow: Better Regional Zoom for Site Location
Support AP560i/h-FCC variants
WiNG 7.2: Pick up 7.2 as default image for AP500 APs
Custom Channel List override per AP
Admin: API Keys

Changes in 04.56.01.0046	I.D
Addressed issue where IPv6 Router Advertisment was not sent as unicast to the wireless client	nse0004062
Addressed issue where Wing Proxy: No radios info for proxied APs after reloaded and XCA reboot/upgrade	nse0004145
Addressed issue where Wing Proxy: No radios info for proxied APs after reloaded and XCA reboot/upgrade	nse0004145
Addressed issue where AP5xx Admission Control Voice and Video does not work for VoIP hand sets	nse0004152
Addressed issue where Client/AP Actions available for Proxied installations	nse0004284
Addressed issue where GUI Alignment Issue - Hover-over edit in the Roles screen is misaligned	nse0004290
Addressed issue where XCA - allows AP510e + high gain ANT config when compliancePower =< 0dBm	nse0004429
Addressed issue where Ap510 distributed cannot associate client with ADSP Inline mode	nse0004447
Addressed issue for Workflow where the delete /edit icon displaced	nse0004449
Addressed issue where Captive Portal timing out after client registration - clients never get authenticated	nse0004457
Addressed issue where Authenticate MAC Locally option keeps getting checked (enabled) automatically under the Network	nse0004470
Addressed issue where Defender GUI front end "gives up" after about 5 seconds where the XCA GUI front end waits longer	nse0004509
Addressed issue where AP510 in smart RF did not start scan on second radio	nse0004584
Addressed issue where Smoke Test: Changing config can make BSSIDs go to 0 on WiNG 7 Identifi AP	nse0004588
Addressed issue where upgrading VE6120 configuration from small to medium causes filters to be lost	nse0004604
Addressed issue where AP505 hidden SSID not working in campus or distributed mode	nse0004628
Addressed issue where Unable to configure required maximum power level in ECA GUI	nse0004660
Addressed issue where XCA Unexpected reboot - mu_s_mgr	nse0004661
Addressed issue where Unable to configure required maximum power level in ECA GUI for AP39xx	nse0004699
Addressed issue where XCA error message when using special chars in SNMP passwords	nse0004718
Addressed issue where deserialize error when trying to save new RF Management Policy	nse0004819
Addressed issue where Unable to import maps from Ekahau 10.x into XCA	nse0004835
Addressed issue where Multicast filters on Fabric Attach VLAN are not preserved on upgrade	nse0004679

Known Restrictions and Limitations:

Known Restriction or Limitation	I.D
For High-Availability configurations, during upgrades phases or configuration restore operations, wait until availability link is established and synchronized before attempting to make any new configuration changes. The Availability status will only re-establish to Synched status when both appliances are running the exact same firmware revision. During upgrade periods, the Availability link will only re-establish when both the appliance Status of availability link and synchronization status can be found: • "Network health" widget on dashboard • Administration -> System -> Availability	Info ECA-776
Special Characters such as " @ ; / \ " | must not be used in configuration fields of ExtremeCloud Appliance, when configuring entities such as (AP, Topology, Site, Network, etc). Some of those characters are treated as control or escape characters. Using special characters in text fields can result in problems when exporting the system configuration and lead to failures on configuration import, such during a system upgrade.	Info ECA-466
Several old Intel clients (i.e. Intel dual band Wireless AC – 7260) if they are using old drivers are NOT seeing BSSID / SSID advertising 11x capability. This is a client issue (forward compatibility). Other older clients may have this issue. See KB https://gtacknowledge.extremenetworks.com/articles/Solution/AP510-Unable-to-see-the-SSID-on-my-laptop NB -- The client driver update must be done from Intel\drivers site because the Windows update reports that the client is running the latest driver. If the client driver cannot be controlled (in a BYOD environment), then the AP radios must be configured on **a/n/ac** (**disable ax**) until all clients will upgrade to the latest driver.	Info
Appliances in a High-Availability pair must be at the same exact software revision (and time synched) for configuration synchronization to propagate to the peer. During the upgrade process of a High-Availability pair, any configuration changes made while only one appliance has been upgraded (and therefore resulting in a version mismatch) will not be propagated until the peer is correspondingly upgraded to the same revision. We recommend that you NOT perform any configuration changes to one of the members of a High-Availability pair while the peer has a different software revision.	nse0005086
Please allow at least 20 seconds between stopping and re-starting a packet capture on a Site.	nse0004124
ExtremeGuest support will be finalized in the next maintenance release and by the release of eGuest server 6.0.	
Enabling the appliance as a DHCP server for an attached segment is not currently recommended. Experiencing issues with persistence of Default Gateway and IP range settings. This issue will be corrected in an upcoming release.	nse0003529
Wired packet captures for APs in Campus Sites may take up to 1 minute to show results. This issue will be addressed in a subsequent release.	nse0004545

Known Restriction or Limitation	I.D
Client Badge in a Floor plan may not show correctly. This issue will be addressed in a subsequent release.	nse0004565
For Off Channel Scan to work on Distributed APs, 'Smart Monitoring' should be disabled in a Smart-RF profile.	nse0004568
When configuring system for NTP time assignment, ensure that NTP server is properly configured. Incorrect time settings (like timestamps far in the future) may adversely affect system operation, such as certificate expiration that may trigger failures in device registration or system instability.	nse0003696
Multicast rules for Topologies (VLANs) are only enforced on Centralized Site deployments (ExtremeWireless APs). The multicast rules are not enforced by Distributed Sites (ExtremeWirless WiNG APs). Topology assignment in Distributed Sites does not filter multicast. Therefore, traffic is bridged between wireless and wired). AP76xx, AP8432, and AP8533 bridge all multicast traffic from wired to wireless network.	Info
For service authentication in Distributed Sites (ExtremeWireless WiNG), the Default Unauth Role is applied if the configured RADIUS server can't be reached for authentication. The MBA Timeout Role configured for an MBA network is not applied to an End Client (Mobile Unit [MU]) session.	Info
Certain wireless clients (such as Qualcomm Killer Wireless 1535 and Intel 7265D/8260/8265) have been known to not complete the 4-way handshake in order to fulfill the association process in networks that have both PMF/MFP (802.11w) and Fast-Transition (802.11r [FT]) enabled. The currently recommended workaround is to not enable PMF/MFP configuration on a service that is also using 802.11r. Such clients have been demonstrated to work correctly on services with just 802.11r (FT) enabled.	nse0003416
Interaction with ExtremeManagement Center – Management of ExtremeCloud Appliance by ExtremeManagement Center will be enhanced over time with the roadmap. ExtremeManagement Center v8.3 is the minimum release base for integration. Version 8.3 provides recognition of an ExtremeCloud Appliance and representation of Wireless Clients and managed Access Points included in the Wireless tab. Additional integration will be delivered in upcoming releases. ExtremeManagement Center 8.3 is the current recommended minimum release.	Info
MAC address for Clients on ExtremeWireless WiNG™ APs are displayed in the Username column. WiNG APs send the username as a MAC Address, causing NAC to reevaluate the rule engines. This situation will be addressed in a future release.	nse0003279
Wireless capture on Wing APs may return the wrong packet captures containing wired packets and wireless packets only for uplink. This situation will be addressed in a future release.	nse0002243
Several features of WiNG 7 OS are still under-development plan towards full feature pairity. Several functions may be available in the user interface, due to common provisioning, but are not yet fully supported.	Info
Device Level Country override is not supported for WiNG Proxy Mode. Only one country-code assignment per site is supported. All APs at the site must match the same country.	Info

Known Restriction or Limitation	I.D
Combining MAC Based Authentication and LAG for switch ports is not currently supported. Engineering is investigating. The issue will be addressed in an upcoming release.	nse0004445
The switch primary/backup availability is not supported on the EXOS switches running the 3.4.1.8 Cloud Connector. This affects the deployments where ExtremeCloud Appliance is configured in an availability pair. If the primary appliance is going down, then the EXOS switches will not send statistics to the backup appliance, and the switch will be marked in red "Critical" state. When the primary appliance is coming up again, the switches will resume, sending statistical information to the primary appliance, and the state of the switch will be marked with a green "Running" state.	nse0004854
The GUI set action "Retrieve Traces" might fail for the EXOS switches. The user might need to repeat setting the "Retrieve Traces" action until the switch uploads the logs and traces tar file to the ExtremeCloud Appliance.	nse0004866
In SmartRF mode, the AP 510 power may drop to 0dBm and returns to 4dBm. Disabling Coverage Hole Recovery will work around this problem.	nse0004881
Currently fabric attach VLANs are not supported as control VLAN for mesh networks.	nse0005152
In condition of on air busy channel conditions it is possible for the ACS not to produce the expected results. In this instances a manual channel selection should be performed.	nse0005045
Platform is not applying Roles based on client's identity. This issue will be solved in a future release.	nse0004425
Stability improvements for serving 802.1x and 802.11r services are included AP500 Series image WiNG 7.2.1.1-06R. (Default AP image with this package). See Release Notes of 7.2.1.1-06R.	nse0005125
Upgrade failure will occur when using special characters (escape back slash) in topology.	nse0004876
An AP crash will occurr when starting packet capture from XCA. This problem will is resolved by the 7.3.0 Wing AP release.	nse0005010
When AP5xx (Campus Mode) is used as AirDefense sensor, ADSP 'AP Test' feature works only for wireless networks in channel 1 and 36. It does not work on other channels.	nse0005056
Simultaneous Backup tunnel High-Availability is only enabled for Access Points deployed in Centralized sites. For devices adopted to Distributed sites the device maintains only one connection at a time, to the Primary appliance, and switches to Backup appliance only in case of a High-Availability fail-over event. The Network Health widget on the main dashboard, will only count APs in distributed site against their actual connectivity state (Attached to either Primary or Backup controller). The connectivity counters will therefore only reflect (count) the active tunnel.	nse0004956
GUI Mesh Report is missing the information about Root AP with Ethernet connection. This problem will be addressed in a future release.	nse0005134
In 3120 Platform, some time time series legend for non empty charts are shown as 'NoData'	nse0005137
An issue was observed for AP 7632 where the Tunnel-Private-Group-ID value is not used/ignored and client receives the Default Role.	nse0005030

Known Restriction or Limitation	I.D
Policy rules applied to AP7632 users do not produce expected results. This issue will be resolved in a future release.	nse0004045
Editing or deleting Control VLAN under the Mesh Network is not possible. This problem will be corrected into a future release.	nse0005144
After switching from Whitelist mode to Blacklist mode traffic there is the possibility for the traffic from the blacklisted client not to be filtered and be able to connect to different wireless networks and obtain Internet access. This problem will be resolved in the next release.	nse0004572
Reboot of the peer XCA is required when availability is configured for the first time to ensure synchronization of the configuration of ONBOARD attributes, such as Device Groups. This issue will be addressed in a subsequent release.	nse0005113
When generating tech support on All or Log or Wireless AP, the output of the AP inventory does not include all of the APs that are configured and the AP BSSIDs. This issue will be corrected in a future release.	nse0004902
Corrected resource management issue with authentication library that could prevent administrative access to system's graphical user interface.	nse0005101
Docker requires exclusive use of subnet 172.17.0.0/16 for containers. Customer should not use any IP address in that range for any VLAN or network interface.	nse0005065
Widgets do not show tooltips for Lower and Upper values. This issue will be addressed in a future release.	nse0005136
XCA user accounts created in pre-registration page do not propagate to the AAA policy.	nse0005028
Monitor Networks under Distributed Network, Meshpoint is missing Channel information. This problem will be addressed in a future release.	nse0005135

SUPPORTED WEB BROWSERS

For ExtremeCloud Appliance management GUI, the following Web browsers were tested for interoperability:

- Firefox 38.0
- Google Chrome 43.0

Note: Microsoft IE browser is not supported for UI management.

The Wireless Clients (Captive Portal, AAA):

Browsers	Version	OS
Firefox	68.0	Windows 10
Chrome	75.0.37770.142	Windows 7 Windows 10
Microsoft Edge	42.17134	Windows 10
Safari	Preinstalled with iOS 12.2	iOS 12.2

Browsers	Version	OS
Safari	Preinstalled with iOS 9.3.5	iOS 9.3.5
Microsoft IE	11	Windows 7 Windows 8.1 Windows 10

PORT LIST

The following list of ports may need to remain open so that the Appliances and APs will function properly on a network that includes protection equipment like a firewall.

ExtremeWireless TCP/UDP Port Assignment Reference

Comp. Source	Comp. Dest	Protocol (TCP/UDP)	Src Port	Dest Port	Service	Remark	Open Firewall Req'd
Ports for AP/Appliance Communication							
Appliance	Access Point	UDP	Any	13910	WASSP	Management and Data Tunnel between AP and Appliance	Yes
Access Point	Appliance	UDP	Any	13910	WASSP	Management and Data Tunnel between AP and Appliance	Yes
Appliance	Access Point	UDP	4500	Any	Secured WASSP	Management Tunnel between AP and Appliance	Optional
Access Point	Appliance	UDP	Any	4500	Secured WASSP	Management Tunnel between AP and Appliance	Optional
Access Point	Appliance	UDP	Any	13907	WASSP	AP Registration to Appliance	Yes
Access Point	Appliance	UDP	Any	67	DHCP Server	If Appliance is DHCP Server for AP	Optional
Access Point	Appliance	UDP	Any	68	DHCP Server	If Appliance is DHCP Server for AP	Optional
Access Point	Appliance	UDP	Any	427	SLP	AP Registration to Appliance	Optional
Appliance	Access Point	TCP/UDP	Any	69	TFTP	AP image transfer	Yes
Access Point	Appliance	TCP/UDP	Any	69	TFTP	AP image transfer	Yes

Comp. Source	Comp. Dest	Protocol (TCP/UDP)	Src Port	Dest Port	Service	Remark	Open Firewall Req'd
Appliance	Access Point	TCP/UDP	Any	22	SCP	AP traces	Yes
Any	Access Point	TCP	Any	2002, 2003	RCAPD	AP Real Capture (if enabled)	Optional
Any	Access Point	TCP/UDP	Any	22	SSH	Remote AP login (if enabled)	Optional
Any	Access Point	TCP/UDP	Any	445	Microsoft CIFS	LDAP support	Optional
Any	Access Point	TCP/UDP	Any	137, 138, 139	NetBIOS	LDAP support	Optional
Ports for Appliance Management							
Any	Appliance	TCP/UDP	Any	22	SSH	Appliance CLI access	Yes
Any	Appliance	TCP/UDP	Any	5825	HTTPS	Appliance GUI access	Yes
Any	Appliance	TCP/UDP	Any	161	SNMP	Appliance SNMP access	Yes
Any	Appliance	TCP/UDP	Any	162	SNMP Trap	Appliance SNMP access	Yes
Any	Appliance	TCP	Any	80	HTTP	Appliance SNMP access ICP Self Registration	Yes
Any	Appliance	TCP	Any	443	HTTPS	ICP Self Registration	Yes
Any	Appliance	UDP	500	500	IKE	IKE phase 1	Yes
Any	Appliance	TCP/UDP	Any	69	TFTP	TFTP support	Yes
Any	Appliance	UDP	Any	4500	IPSec	IPSec NAT traversal	Yes
Any	Appliance	UDP	Any	13907	Discovery	Used by Discovery	Yes
Any	Appliance	UDP	Any	13910	WASSP	Used by L3 WASSP	Yes
Ports for Inter Controller Mobility[1] and Availability							
Appliance	Appliance	UDP	Any	13911	WASSP	Mobility and Availability Tunnel	Yes
Appliance	Appliance	TCP	Any	427	SLP	SLP Directory	Yes

[1]For extension of ExtremeWireless deployment via Inter Controller Mobility.

Comp. Source	Comp. Dest	Protocol (TCP/UDP)	Src Port	Dest Port	Service	Remark	Open Firewall Req'd
Appliance	Appliance	TCP	Any	20506	Langley	Remote Langley Secure	Yes
Appliance	Appliance	TCP	Any	60606	Mobility	VN MGR	Yes
Appliance	Appliance	TCP	Any	123	NTP	Availability time sync	Yes
Appliance	DHCP Server	UDP	Any	67	SLP	Asking DHCP Server for SLP DA	Yes
DHCP Server	Appliance	UDP	Any	68	SLP	RespoECA from DHCP Server for SLP DA request	Yes
Core Back-End Communication							
Appliance	DNS Server	UDP	Any	53	DNS	If using DNS	Optional
Appliance	Syslog Server	UDP	Any	514	Syslog	If Appliance logs to external syslog server	Optional
Appliance	RADIUS Server	UDP	Any	1812	RADIUS Authentication and Authorization	If using RADIUS AAA	Optional
Appliance	RADIUS Server	UDP	Any	1813	RADIUS Accounting	If enabled RADIUS accounting	Optional
Appliance	RADIUS server	UDP	Any	1814	RADIUS Authentication and Authorization	If using RADIUS AAA	Optional
Appliance	RADIUS server	UDP	Any	1815	RADIUS Accounting	If enabled RADIUS Accounting	Optional
Dynamic Auth. Server (NAC)	Appliance	UDP	Any	3799	DAS	Request from DAS client to disconnect a specific client	Optional
Appliance	AeroScout Server	UDP	1144	12092	Location Based Service Proxy	Aeroscout Location-Based Service	Optional
AeroScout Server	Appliance	UDP	12092	1144	Location Based	Aeroscout Location-Based Service	Optional

Comp. Source	Comp. Dest	Protocol (TCP/UDP)	Src Port	Dest Port	Service	Remark	Open Firewall Req'd
					Service Proxy		

IETF STANDARDS MIB SUPPORT:

RFC No.	Title	Groups Supported
Draft version of 802.11	IEEE802dot11-MIB	
1213	RFC1213-MIB	Most of the objects supported
1573	IF-MIB	ifTable and interface scalar supported
1907	SNMPv2-MIB	System scalars supported
1493	BRIDGE-MIB	EWC supports relevant subset of the MIB
2674	P-BRIDGE-MIB	EWC supports relevant subset of the MIB
2674	Q-BRIDGE-MIB	EWC supports relevant subset of the MIB

EXTREME NETWORKS PRIVATE ENTERPRISE MIB SUPPORT

Extreme Networks Private Enterprise MIBs are available in ASN.1 format from the Extreme Networks website at: *https://extremeportal.force.com/*

Standard MIBs

Title	Description
IEEE802dot11-MIB	Standard MIB for wireless devices
RFC1213-MIB.my	Standard MIB for system information
IF-MIB	Interface MIB
SNMPv2-MIB	Standard MIB for system information
BRIDGE-MIB	VLAN configuration information that pertains to EWC
P-BRIDGE-MIB	VLAN configuration information that pertains to EWC
Q-BRIDGE-MIB	VLAN configuration information that pertains to EWC

Siemens Proprietary MIB

Title	Description
HIPATH-WIRELESS-HWC-MIB.my	Configuration and statistics related to EWC and associated objects

HIPATH-WIRELESS-PRODUCTS-MIB.my	Defines product classes
HIPATH-WIRELESS-DOT11-EXTNS-MIB.my	Extension to IEEE802dot11-MIB that complements standard MIB
HIPATH-WIRELESS-SMI.my	Root for Chantry/Siemens MIB

802.11AC AND 802.11N CLIENTS

Please refer to the latest release notes for ExtremeWireless™ 10.41.09 or later and/or ExtremeWireless WiNG 5.9.02 or later for the list of compatibility test devices.

RADIUS SERVERS AND SUPPLICANTS

RADIUS Servers Used During Testing

Vendor	Model OS	Version
FreeRADIUS	1.1.6	FreeRADIUS
FreeRADIUS	1.0.1	FreeRADIUS
IAS	5.2.3790.3959	Microsoft Server 2003 IAS
SBR50	6.1.6	SBR Enterprise edition
NPS	6.0.6002.18005	Microsoft Server 2008 NPS

802.1x Supplicants Supported

Vendor	Model OS	Version
Juniper Networks® / Funk	Odyssey client	Version 5.10.14353.0
		Version 5.00.12709.0
		Version 4.60.49335.0
Microsoft®	Wireless Zero Configuration	Version Windows XP-4K-891859-Beta1
	Wireless Network Connection Configuration	Version Microsoft Window Server 2003, Enterprise Edition R2 SP2
	Wi-Fi Protected Access 2 (WPA2)/Wireless Provisioning Services Information Element (WPS IE) update for Windows XP with Service Pack 2	Version WindowsXP-KB893357-v2-x86-ENU.exe
Intel®	Intel PRO Set/Wireless	Version 13.0.0.x (with Windows® Intel® driver version 13.0.0.x)

Vendor	Model OS	Version
Microsoft® Wireless Zero	Windows 7, 8, 8.1 Pro, 10 Pro Windows Phone 8.1, Windows Mobile 10	Provided with Windows®

Appliance LAN Switch Verification

Vendor	Model OS	Version	Role
Extreme	X-460-G2	12.5.4.5	ECA connection
Extreme	X440G2-48p-10G4	21.1.1.4	ECA connectivity
Extreme	Summit 300-48	7.6e1.4	ECA connection
Extreme	VSP-4850GTS-PWR	(6.0.1.1_B003) (PRIVATE) HW Base: ERS 4850	ECA connection
Extreme	K6	08.63.02.0004	ECA connection
Extreme	K6	08.42.03.0006	ECA connection
Extreme	X440G2-48p-10GE4	21.1.5.2	ECA connection
Extreme	X440-G2-12p	21.1.1.4	ECA connection
Extreme	X460-48p	12.5.4.5	ECA connection
Cisco	Catalyst 3550	12.1(19)EA1c	ECA connection

CERTIFICATION AUTHORITY

Server Vendor	Model OS	Version
Microsoft CA	Windows Server 2003 Enterprise Edition	5.2.3790.1830
Microsoft CA	Windows Server 2008 Enterprise Edition	6.0
OpenSSL	Linux	0.9.8e

RADIUS ATTRIBUTES SUPPORT

RADIUS Authentication and Authorization Attributes

Attribute	RFC Source
Called-Station-Id	RFC 2865, RFC 3580
Calling-Station-Id	RFC 2865, RFC 3580
Class	RFC 2865
EAP-Message	RFC 3579
Event-Timestamp	RFC 2869
Filter-Id	RFC 2865, RFC 3580

Attribute	RFC Source
Framed-IPv6-Pool	RFC 3162
Framed-MTU	RFC 2865, RFC 3580
Framed-Pool	RFC 2869
Idle-Timeout	RFC 2865, RFC 3580
Message-Authenticator	RFC 3579
NAS-Identifier	RFC 2865, RFC 3580
NAS-IP-Address	RFC 2865, RFC 3580
NAS-IPv6-Address	RFC 3162
NAS-Port	RFC 2865, RFC 3580
NAS-Port-Id	RFC 2865, RFC 3580
NAS-Port-Type	RFC 2865, RFC 3580
Password-Retry	RFC 2869
Service-Type	RFC 2865, RFC 3580
Session-Timeout	RFC 2865
State	RFC 2865
Termination-Action	RFC 2865, RFC 3580
Tunnel Attributes	RFC 2867, RFC 2868, RFC 3580
User-Name	RFC 2865, RFC 3580
Vendor-Specific	RFC 2865

RADIUS Accounting Attributes

Attribute	RFC Source
Acct-Authentic	RFC 2866
Acct-Delay-Time	RFC 2866
Acct-Input-Octets	RFC 2866
Acct-Input-Packets	RFC 2866
Acct-Interim-Interval	RFC 2869
Acct-Output-Octets	RFC 2866
Acct-Output-Packets	RFC 2866
Acct-Session-Id	RFC 2866
Acct-Session-Time	RFC 2866

Acct-Status-Type	RFC 2866
Acct-Terminate-Cause	RFC 2866

GLOBAL SUPPORT:

By Phone: +1 800-998-2408 (toll-free in U.S. and Canada)

For the toll-free support number in your country:
https://extremeportal.force.com/

By Email: support@extremenetworks.com

By Web: https://extremeportal.force.com/

By Mail: Extreme Networks, Inc.
6480 Via Del Oro
San Jose, CA 95119 USA

For information regarding the latest software release, recent release note revisions, or if you require additional assistance, please visit the Extreme Networks Support website.