



ExtremeCloud™ IQ Site Engine v26.08.10 Release Notes:

Features, Enhancements, and Issues

8/2026
26.08.10
PN: 9041198-00 Rev AB
Subject to Change Without Notice



Abstract

The release notes for ExtremeCloud IQ Site Engine version 26.08.10 provide a comprehensive overview of features, enhancements, and resolved issues pertinent to the deployment and management of the software platform. The document details critical upgrade paths and considerations, and requirements for internet connectivity during OS upgrades. This document highlights the system requirements for server and client hardware, emphasizing optimal CPU and memory configurations to support various deployment scales, including ExtremeControl and ExtremeAnalytics features. Addressed vulnerabilities cover a wide range of CVEs, ensuring the system's robustness against potential exploits. Users are advised on specific configuration settings for various devices, including Fabric Engine and ERS devices, to maintain compatibility and performance standards.

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Table of Contents

ExtremeCloud™ IQ Site Engine v26.08.10 Release Notes:	1
Features, Enhancements, and Issues	1
Abstract	2
Extreme Networks® Software License Agreement	4
Table of Contents	9
26.08.10 Release Notes	12
Licensing Changes	12
Version 25.05.10	13
Version 25.02.10	13
Version 23.02.10	13
Version 21.09.10	13
Version 21.04.10	13
End of Software Maintenance	13
Onboarding ExtremeCloud IQ Site Engine to ExtremeCloud IQ in Connected Deployment Mode	14
Enhancements	14
ExtremeCloud IQ Site Engine	14
ExtremeManagement	14
ExtremeAnalytics	15
ExtremeControl	15
Customer Found Defects and Known Issues	15
Customer Found Defects Addressed 26.08.10	15
Known Issues Addressed in 26.08.10	16
Addressed Vulnerabilities	16
26.08.10 ExtremeAnalytics, and Application Analytics Traffic Sensor images:	16
26.08.10 Access Control images:	20
26.08.10 ExtremeCloud IQ Site Engine images:	24
Installation, Upgrade, and Configuration Changes	28
Installation Information	28
Upgrading Without an Internet Connection	28

Custom FlexViews	29
Custom MIBs and Images	29
Important Upgrade Information	29
Important Upgrade Considerations	31
License Renewal	31
Free Space Consideration	32
Site Discover Consideration	32
ExtremeAnalytics Upgrade Information	32
ExtremeControl Version 8.0 and later	32
Other Upgrade Information	33
Upgrading Access Control Engine to Version 26.08.10	33
General Upgrade Information	33
LDAPS servers with FQDN	33
Upgrading to Policy Manager 26.08.10	34
Fabric Configuration Information	34
Certificate	34
Authentication Key	34
Service Configuration Change	34
CLIP Addresses	35
Upgrading VSP-8600	35
Removing Fabric Connect Configuration	35
Password Configuration	35
VRF Configuration	35
Device Configuration Information	35
VDX Device Configuration	35
Fabric Engine Device Configuration	36
ERS Device Configuration	36
SLX Device Configuration	36
ExtremeXOS Device Configuration	37
Firmware Upgrade Configuration Information	37
Wireless Manager Upgrade Information	38

Server and Client System Requirements	38
Operating System Requirements	38
ExtremeCloud IQ Site Engine Server Requirements	38
ExtremeCloud IQ Site Engine Client Requirements	38
ExtremeCloud IQ Site Engine Server and Client Hardware Requirements	39
ExtremeCloud IQ Site Engine Server Requirements	39
ExtremeCloud IQ Site Engine Client Requirements	39
Virtual Engine Requirements	40
ExtremeCloud IQ Site Engine Virtual Engine Requirements	40
Access Control Virtual Engine Requirements	41
ExtremeAnalytics Virtual Engine Requirements	41
Fabric Manager Requirements	42
ExtremeControl Captive Portal Supported End-System Browsers	42
Access Control Engine Version Requirements	43
ExtremeControl VPN Integration Requirements	43
ExtremeControl SMS Gateway Requirements	43
ExtremeControl SMS Text Messaging Requirements	44
ExtremeAnalytics Requirements	44

26.08.10 Release Notes

ExtremeCloud IQ Site Engine includes all the features and functionality of Extreme Management Center as well as issues that have been resolved and configuration changes for this release.

If you are an existing Extreme Management Center customer, contact your representative to have your Extreme Management Center license migrated to an ExtremeCloud IQ Site Engine license. The ExtremeCloud IQ Site Engine license also includes licensing for ExtremeAnalytics.

IMPORTANT:

- For upgrade and installation requirements, as well as configuration considerations, see [ExtremeCloud IQ Site Engine Configuration and Requirements](#).
- ExtremeCloud IQ Site Engine version 26.08.10 consumes licenses from Extreme Platform ONE or ExtremeCloud IQ in a connected deployment mode or from a license file in air gap deployment mode. ExtremeCloud IQ Site Engine is a subscription-based -only licensing model. Existing NMS licenses do not provide access to ExtremeCloud IQ Site Engine. You can view the status of your license by accessing [Administration > Licenses](#) after the installation is complete.
- ExtremeCloud IQ Site Engine is not compatible with an ExtremeCloud IQ Connect level account. You must use a commercial or trial subscription.
- ExtremeCloud IQ Site Engine is not compatible with ExtremeCloud IQ HIQ. You must use a standard VIQ or MSP account.
- For the information shared between ExtremeCloud IQ Site Engine and ExtremeCloud IQ , see [ExtremeCloud IQ Connection](#).

For information regarding the features supported by specific devices, see the [Firmware Support Matrix](#). Version 26.08.10 of ExtremeCloud IQ Site Engine supports the devices listed in the matrix.

Devices that do not have serial numbers or MAC addresses in Extreme Management Center must be rediscovered after you upgrade to ExtremeCloud IQ Site Engine before they can be onboarded to ExtremeCloud IQ.

Connected mode only - If your number of devices exceeds your licenses available, ExtremeCloud IQ Site Engine transitions to a license violation state and your access to ExtremeCloud IQ Site Engine is locked. To resolve the license shortage you need to access the Extreme Networks portal or ExtremeCloud IQ to evaluate the quantities of available Pilot and Navigator licenses versus the number of licenses required by ExtremeCloud IQ Site Engine.

Licensing Changes

The following sections describe licensing changes in ExtremeCloud IQ Site Engine software releases.

Version 25.05.10

Starting in ExtremeCloud IQ Site Engine version 25.05.10 the new Extreme Platform ONE subscriptions are compatible with ExtremeCloud IQ Site Engine in air gap deployments.

Version 25.02.10

Starting in ExtremeCloud IQ Site Engine version 25.02.10 the new Extreme Platform ONE subscriptions are recognized if ExtremeCloud IQ Site Engine is onboarded to ExtremeCloud IQ or Extreme Platform ONE.

Version 23.02.10

Starting in ExtremeCloud IQ Site Engine version 23.02.10 each stack member consumes a license in connected mode. In connected mode, ExtremeCloud IQ Site Engine now reports stack members to ExtremeCloud IQ. If you use stacks in connected mode, ensure that enough ExtremeCloud IQ Pilot licenses are in the license pool before upgrading to ExtremeCloud IQ Site Engine 23.02.10 or later.

Version 21.09.10

For users upgrading from Extreme Management Center to ExtremeCloud IQ Site Engine, note that the XIQ-NAC subscription must be used instead of IA-ES- license. For new users that complete an initial install of ExtremeCloud IQ Site Engine, Access Control licensing does not include end-system capabilities.

Version 21.04.10

Starting in ExtremeCloud IQ Site Engine version 21.04.10, your ExtremeAnalytics license is included as part of your ExtremeCloud IQ Pilot license. Separate licenses are no longer required.

End of Software Maintenance

In ExtremeCloud IQ Site Engine version 24.10.12 and after, the following components and features are deprecated and removed:

- Microsoft Azure Connect module (for multi-cloud integration)
- Ekahau map import

In ExtremeCloud IQ Site Engine version 24.07.10 and after, the following components and features are deprecated and removed:

- ExtremeCompliance, also known as Information Governance Engine
- Public Cloud Dashboard

The following components and features reached end-of-software-maintenance on 30th September 2023:

- Guest and IoT Manager - last version is 23.07.11.6 (not compatible with ExtremeCloud IQ Site Engine version 24.07.10 and after)
- Fabric Manager - last version is 22.09.13.5
- Posture Assessment (both the agent-based and agent-less)

The mobile application "ExtremeManagement ZTP+" was removed from the Google Play store in August 2024.

Onboarding ExtremeCloud IQ Site Engine to ExtremeCloud IQ in Connected Deployment Mode

After installing or upgrading to ExtremeCloud IQ Site Engine, you need to [onboard](#) ExtremeCloud IQ Site Engine to ExtremeCloud IQ. When the onboarding is complete, you can then access ExtremeCloud IQ Site Engine.

Entering your ExtremeCloud IQ name and password are required during the first-time login to ExtremeCloud IQ Site Engine.

NOTE:

If Extreme Management Center is onboarded to ExtremeCloud IQ, when you upgrade to ExtremeCloud IQ Site Engine, you need to remove Extreme Management Center from ExtremeCloud IQ before onboarding ExtremeCloud IQ Site Engine.

Enhancements

The following enhancements were made to ExtremeCloud IQ Site Engine in this release. For additional information about each of the enhancements listed in the release notes, see [ExtremeCloud IQ Site Engine Documentation](#).

ExtremeCloud IQ Site Engine

ExtremeCloud IQ Site Engine Enhancements

Added support for VM Live Migration and High Availability (HA) on Microsoft Hyper V Server 2025.

Added support for Virtual Engine deployments on Nutanix 7.5.0.6. Removed support on Nutanix 6.8.1.

ExtremeManagement

ExtremeManagement Enhancements

Added support for VM Live Migration and High Availability (HA) on Microsoft Hyper V Server 2025.

Implemented automatic realigning of licenses when the device type is changed with same IP address.

Updated the Cloud Connector script. A new method is used for license signaling to switches without the switch configuration changing.

Added an option to define a data retention period for workflow history.

Added ZTP+ license signaling options to define a start time, batch size, and batch delay for license signaling to Universal Platform Series switches in Admin > Options > ZTP+.

Enhanced Okta integration with an option for Authorized Group automatic assignment when a user has no Authorized User record.

Updated the OKTA SAML Configuration screen to be more user-friendly by matching Okta terminology.

ExtremeAnalytics

ExtremeAnalytics Enhancements

Added support for VM Live Migration and High Availability (HA) on Microsoft Hyper V Server 2025.

ExtremeControl

ExtremeControl Enhancements

Implemented EAP-TEAP with computer authentication only. Machine-only TEAP authentication is now supported, allowing authentication to succeed when machine authentication passes, but no user identity is provided. Logging records the final authentication outcome (for example, MACHINE_AUTH_PASSED, USER_AUTH_FAILED) for troubleshooting and NAC processing visibility.

Added support for VM Live Migration and High Availability (HA) on Microsoft Hyper V Server 2025.

Added NBI that combines other registration oriented NBI calls functionality to support PRT for batching efficiency and performance improvement.

Customer Found Defects and Known Issues

Customer Found Defects Addressed 26.08.10

ExtremeControl CFDs Addressed	ID
Addressed an issue with parenthesis () characters not being allowed in the filename URL for Certificate Revocation Lists (CRLs). Now the Use CRLs URL validator in "Update AAA Trusted Certificate Authorities - Advanced" accepts parenthesis characters in the URL path.	03260665 CFD-17083
Addressed an issue where username criteria using regular expression anchors were not recognized as regex patterns during matching.	03279671 CFD-17838
Addressed an issue where non-ASCII characters (such as Japanese) in the portal login page title (adminDeviceTitle) were displayed as question marks on the /administration, /pre_registration, and other secured portal pages.	03292234 CFD-17819

ExtremeManagement CFDs Addressed	ID
Addressed an issue with custom information strings getting truncated that contain commas or semi-colons in Connect Clearpass and other modules.	03251899 CFD-17053
Addressed an issue with the Collect Controller Statistics option for Wireless Controller, WLAN, Topology, AP Wired and Wireless Statistics becoming unchecked after an upgrade or restart of ExtremeCloud IQ Site Engine 26.06.x.	03274687 CFD-17572
Addressed an issue with the WebShell terminal rendering blank if using Firefox 140.11 ESR (Extended Service Release) browser.	03281243 CFD-17509
Addressed an issue with an unexpected timestamp format in CSV files exported from Alarms & Events > Events. Now the CSV files exported use the time format from the Administration > Options > Site Engine - General/Date Time Format	03281705 CFD-17449
Addressed an issue with the Impact Analysis dashboard Device Availability chart counting the poll type of maintenance devices as down. Now updated Device Availability chart total to correct the issue by removing devices not polled or in maintenance. Also added more information to the tool-tip.	03285634 CFD-17790
Addressed an issue with the ZTP+ RMA process not completing if the archive config has disable web (which disables the JSON RPC interface).	03291035 CFD-17787
Addressed an issue with the cloud connector script causing a loss of SSH management access to Switch Engine devices.	03297268 CFD-17827
Addressed an issue with iso/ova install script allowing unsupported space in hostname. Now during appliance setup for iso/ova installs if spaces are in the host name field, an error will be displayed and the user is prompted to enter a valid hostname. Also added a hostname length check, the hostname cannot exceed 63 characters.	03301501 CFD-17921
Addressed an issue when after an upgrade to 26.06.x the timestamp format in syslog was not correct in some situations.	03303951 CFD-17993

Known Issues Addressed in 26.08.10

ExtremeManagement Issues Addressed

Addressed an issue with the configuration backup failing due to insufficient rights to the SFTP directory.

Addressed Vulnerabilities

This section presents the vulnerabilities reported by vulnerability scanners in previous versions. The following components received updates in 26.08 regardless of whether the vulnerability could have been exploited or not. If you need more information on vulnerability testing, see [Security and Vulnerability Testing](#).

26.08.10 ExtremeAnalytics, and Application Analytics Traffic Sensor images:

CVE-2026-10037, CVE-2021-4189, CVE-2022-48816, CVE-2022-49803, CVE-2022-49961, CVE-2022-50073, CVE-2022-50116, CVE-2022-50552, CVE-2023-45896, CVE-2023-52682, CVE-2023-52737, CVE-2023-53545, CVE-2023-53596, CVE-2023-53629, CVE-2023-53673, CVE-2024-27389, CVE-2024-35865, CVE-2024-36898, CVE-2024-36922, CVE-2024-38428, CVE-2024-41079, CVE-2024-46715, CVE-2024-46770, CVE-2024-47809, CVE-2024-50012, CVE-2024-53221, CVE-2024-56557, CVE-2024-56584, CVE-2024-56657, CVE-2024-56719, CVE-

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53001, CVE-2026-53002, CVE-2026-53003, CVE-2026-53004, CVE-2026-53006, CVE-2026-53011, CVE-2026-53012, CVE-2026-53016, CVE-2026-53021, CVE-2026-53022, CVE-2026-53023, CVE-2026-53037, CVE-2026-53039, CVE-2026-53040, CVE-2026-53041, CVE-2026-53043, CVE-2026-53045, CVE-2026-53046, CVE-2026-53047, CVE-2026-53048, CVE-2026-53049, CVE-2026-53050, CVE-2026-53059, CVE-2026-53060, CVE-2026-53061, CVE-2026-53062, CVE-2026-53064, CVE-2026-53065, CVE-2026-53068, CVE-2026-53069, CVE-2026-53071, CVE-2026-53072, CVE-2026-53073, CVE-2026-53074, CVE-2026-53075, CVE-2026-53077, CVE-2026-53082, CVE-2026-53088, CVE-2026-53093, CVE-2026-53096, CVE-2026-53112, CVE-2026-53128, CVE-2026-53130, CVE-2026-53287, CVE-2026-53291, CVE-2026-53294, CVE-2026-53295, CVE-2026-53296, CVE-2026-53304, CVE-2026-53306, CVE-2026-53309, CVE-2026-53320, CVE-2026-53369, CVE-2026-53379, CVE-2026-54411, CVE-2026-55693, CVE-2026-55892, CVE-2026-55895, CVE-2026-56135, CVE-2026-56136, CVE-2026-5704, CVE-2026-5713, CVE-2026-5745, CVE-2026-57452, CVE-2026-57453, CVE-2026-57455, CVE-2026-57456, CVE-2026-58055, CVE-2026-58469, CVE-2026-58470, CVE-2026-58471, CVE-2026-58472, CVE-2026-59856, CVE-2026-59857, CVE-2026-59858, CVE-2026-59939, CVE-2026-59995, CVE-2026-59996, CVE-2026-59997, CVE-2026-59998, CVE-2026-59999, CVE-2026-60000, CVE-2026-60001, CVE-2026-60002, CVE-2026-60147, CVE-2026-6019, CVE-2026-6100, CVE-2026-61548, CVE-2026-61897, CVE-2026-61898, CVE-2026-63860, CVE-2026-63865, CVE-2026-64018, CVE-2026-64032, CVE-2026-64033, CVE-2026-64034, CVE-2026-64039, CVE-2026-64046, CVE-2026-64047, CVE-2026-64055, CVE-2026-64056, CVE-2026-64083, CVE-2026-64084, CVE-2026-64085, CVE-2026-64086, CVE-2026-64087, CVE-2026-64088, CVE-2026-64089, CVE-2026-64096, CVE-2026-64102, CVE-2026-64103, CVE-2026-64113, CVE-2026-64114, CVE-2026-64115, CVE-2026-64125, CVE-2026-64133, CVE-2026-64135, CVE-2026-64153, CVE-2026-64155, CVE-2026-64164, CVE-2026-64165, CVE-2026-64166, CVE-2026-64168, CVE-2026-64173, CVE-2026-64174, CVE-2026-64177, CVE-2026-64178, CVE-2026-64179, CVE-2026-64185, CVE-2026-6653, CVE-2026-7774, CVE-2026-8286, CVE-2026-8328, CVE-2026-8458, CVE-2026-8924, CVE-2026-8925, CVE-2026-8926, CVE-2026-8927, CVE-2026-9079, CVE-2026-9080, CVE-2026-9494, CVE-2026-9545, CVE-2026-9547, CVE-2026-9669

Installation, Upgrade, and Configuration Changes

Installation Information

For license requirements for ExtremeCloud IQ Site Engine and devices, see [Licensing](#).

For complete installation instructions, see [ExtremeCloud IQ Site Engine Suite Installation](#).

Upgrading Without an Internet Connection

If your Linux system requires an operating system upgrade, you are prompted to upgrade using either an internet connection or locally (without an internet connection) if no additional Ubuntu packages need to be installed.

!!! ATTENTION !!!

We can attempt to upgrade the OS without using the internet if there were no extra Ubuntu packages installed. If there were extraneous packages installed,

the upgrade will fail with this method.

Do you want to attempt a local in-place upgrade of the OS and reboot when complete? (Y/n)

Custom FlexViews

When reinstalling ExtremeCloud IQ Site Engine Console, the installation program saves copies of any FlexViews you created or modified in the
<install_directory>\.installer\backup\current\appdata\System\FlexViews folder.

If you are deploying FlexViews via the ExtremeCloud IQ Site Engine server, save them in the appdata\VendorProfiles\Stage\MyVendorProfile\FlexViews\My FlexViews folder.

Custom MIBs and Images

If you are deploying MIBs via the ExtremeCloud IQ Site Engine server, they are saved in the appdata\VendorProfiles\Stage\MyVendorProfile\MIBs\ folder.

If you are deploying device images (pictures) via the ExtremeCloud IQ Site Engine server, they are saved in the appdata\VendorProfiles\Stage\MyVendorProfile\Images\ folder.

Important Upgrade Information

A special [Data Migration Procedure](#) is required to upgrade ExtremeCloud IQ Site Engine from versions older than 24.07. The minimum version to upgrade Analytics Engines and Access Control Engines is 24.02.13.

NOTE:

ExtremeCloud IQ Site Engine Version 26.08.10 contains an OS upgrade. If upgrading from version 24.02.15 then internet connectivity is required to download custom packages.

The installer prompts "Do you want to use the Internet to perform the OS upgrade?". The offline upgrade path is supported when no custom packages are installed (answer N). The online upgrade is required when custom packages are manually installed (answer Y). An online upgrade is recommended when an online upgrade was used previously, however there is a risk of session timeout due to 15 minutes of screen inactivity.

To upgrade Access Control Engines and Application Analytics Engines you can use the directive --keepalive to decrease the chance of a session expiry timeout from 15 minutes of no screen activity.

From Version (currently running)	To Version (next step in upgrade path)
ExtremeCloud IQ Site Engine 24.07.x, 24.10.x, 25.02.x, 25.05.x, 25.08.x, 25.11.x, 26.02.x, 26.06.x, 26.08.x	ExtremeCloud IQ Site Engine 26.08

From Version (currently running)	To Version (next step in upgrade path)
Application Analytics Engine, Access Control Engine 24.02.15 , 24.07.x , 24.10.x , 25.02.x , 25.05.x , 25.08.x , 25.11.x , 26.02.x , 26.06.x , 26.08.x	Application Analytics Engine, Access Control Engine 26.08
ExtremeCloud IQ Site Engine 24.02.x	Fresh installation of ExtremeCloud IQ Site Engine 25.08 and follow the Data Migration Procedure
ExtremeCloud IQ Site Engine 23.04.12 , 23.07.x , 23.11.x , 24.02.x	ExtremeCloud IQ Site Engine 24.02.15
Application Analytics Engine, Access Control Engine 23.04.12 , 23.07.x , 23.11.x , 24.02.x	Application Analytics Engine, Access Control Engine 24.02.15
ExtremeCloud IQ Site Engine 21.x , 22.x , 23.2.x 23.04.10 , 23.04.11	ExtremeCloud IQ Site Engine 23.04.12
Application Analytics Engine, Access Control Engine 21.x , 22.x , 23.2.x , 23.04.10 , 23.04.11	Application Analytics Engine, Access Control Engine 23.04.12
Extreme Management Center version 8.5.7	ExtremeCloud IQ Site Engine 24.02.15
Extreme Management Center version 8.2.x to 8.5.6	Extreme Management Center 8.5.7
Extreme Management Center version 8.0.x to 8.1.x	Extreme Management Center 8.3.3.11
NetSight version 7.1.4.1	Extreme Management Center 8.3.3.11
NetSight version 7.x	NetSight 7.1.4.1
NetSight version 6.3.0.186	NetSight 7.1.4.1
NetSight version 6.x	NetSight 6.3.0.186

IMPORTANT:

A backup (**Administration** > [Backup/Restore](#)) of the database must be performed prior to the upgrade and saved to a safe location.

If you use LDAPS with a Fully Qualified Domain Name (FQDN) in the URL to authorize a user to the OneView, then ExtremeCloud IQ Site Engine presents the Server Certificate (located in **Administration** > **Certificates** > **Server Certificate Information**) to the LDAPS server. If the LDAPS server presents a certificate that does not match the LDAPS URL, then the certificate is rejected with the error “Certificate Unknown”.

The best practice is to use a trusted certificate if the LDAPS URL is defined with FQDN, otherwise the LDAPS server might not accept the LDAPS connection. The alternative option is to use an IP address in the LDAPS URL instead of FQDN.

Important Upgrade Considerations

- If your network is using ExtremeAnalytics or ExtremeControl engines, or another add-on feature, you must first perform the ExtremeCloud IQ Site Engine upgrade to version 26.08.10 and then upgrade the feature.
- To upgrade Traffic Sensor from version 21.x, a fresh installation is recommended. If the fresh installation cannot be used, then please check [Knowledge Base](#) for a special procedure.
- If the online upgrade fails due to an Internet connectivity issue, fix the connectivity issue and rerun the upgrade.

IMPORTANT:

When performing an upgrade, be sure to back up the database prior to performing the upgrade, and save it to a safe location. Use the **Administration** > [Backup/Restore](#) tab to perform the backup.

- When upgrading the ExtremeCloud IQ Site Engine server, ExtremeAnalytics engine, or Access Control engine to version 26.08.10, ensure the DNS server IP address is correctly configured.
- When upgrading to ExtremeCloud IQ Site Engine version 26.08.10, if you adjusted the ExtremeCloud IQ Site Engine memory settings and want them to be saved on upgrade, a flag (`-DcustomMemory`) needs to be added to the `/usr/local/Extreme_Networks/NetSight/services/nserver.cfg` file.

For example:

```
-Xms12g -Xmx24g -XX:HeapDumpPath=../..nsdump.hprof -  
XX:+HeapDumpOnOutOfMemoryError -XX:MetaspaceSize=128m -DcustomMemory
```

License Renewal

Upgrading to ExtremeCloud IQ Site Engine version 26.08.10 requires you to transition from perpetual to subscription-based license model. Existing NMS licenses do not provide access to ExtremeCloud IQ Site Engine. If your perpetual licenses were not transitioned to subscription-based licenses, contact your Extreme Networks Representative for assistance.

Free Space Consideration

When upgrading to ExtremeCloud IQ Site Engine version 26.08.10, a minimum of 15 GB of free disk space is required on the ExtremeCloud IQ Site Engine server

To increase the amount of free disk space on the ExtremeCloud IQ Site Engine server, perform the following:

- Decrease the number of ExtremeCloud IQ Site Engine backups (by default, saved in the `/usr/local/Extreme_Networks/NetSight/backup` directory).
- Decrease the Data Persistence settings (**Administration > Options > Access Control > Data Persistence**).
- Remove unnecessary archives (**Network > Archives**).
- Delete the files in the `<installation_directory>/NetSight/.installer` directory.

Site Discover Consideration

Discovering devices via the **Site** tab using a **Range**, **Subnet**, or **Seed** discover might not successfully add all expected devices. To correct the issue, increase the **Length of SNMP Timeout** value on the **Administration > Options > Site** tab in the Discover First SNMP Request section.

ExtremeAnalytics Upgrade Information

Enabling or disabling the disk flow export feature might cause enforce operations to time out. Enforcing again resolves the issue.

When you delete an ExtremeXOS/Switch Engine device that is configured as a flow source via the Flow Sources table of the **Analytics > Configuration > Engines > Configuration** tab from the Devices list on the **Network > Devices** tab, an error message is generated in the `server.log`. The message does not warn you that the device is in use as a flow source. Adding the device back in the Devices list on the **Network > Devices** tab or removing the device from the Flow Source table fixes the issue.

The Flow Sources table on the **Analytics > Configuration > engine > Configuration** tab may take a few minutes to load.

The best practice is for all Application Analytics Engines to run the same version as ExtremeCloud IQ Site Engine.

ExtremeControl Version 8.0 and later

Beginning in version 8.0, ExtremeControl may fail to join Active Directory when accessing as a **Standard Domain User with Descendant Computer Objects ("Reset password" permissions only)** group member.

To allow this functionality, add the following permissions:

- Reset Password
- Validated write to DNS host name

- Validated write to service principal
- Read and write account restrictions
- Read and write DNS host name attributes
- Write servicePrincipalName

Other Upgrade Information

Immediately after you install version 26.08.10 on the Access Control engine, the date and time does not properly synchronize and the following error message displays:

```
WARNING: Unable to synchronize to a NTP server. The time might not be
correctly set on this device.
```

Ignore the error message and the date and time automatically synchronize after a short delay.

Additionally, the following message might display during the ExtremeControl upgrade to version 26.08.10:

No domain specified

To stop domain-specific winbindd process, run `/etc/init.d/winbindd stop {example-domain.com}`

Upgrading Access Control Engine to Version 26.08.10

General Upgrade Information

The EAP-TLS Certificates with SHA1 are considered weak and are not accepted anymore. The radius server fails to start with the SHA1 certificate. You can use a more secure certificate, such as SHA256.

You are not required to upgrade your Access Control Engine version to 26.08.10 when upgrading to ExtremeCloud IQ Site Engine version 26.08.10. However, both ExtremeCloud IQ Site Engine and Access Control Engine must be at version 26.08.10 in order to take advantage of the new ExtremeControl version 26.08.10 features. The best practice is for all Access Control Engines to run the same version as ExtremeCloud IQ Site Engine.

In addition, if your ExtremeControl solution utilizes a Nessus assessment server, you should also upgrade your assessment agent adapter to version 26.08.10 if you upgrade to ExtremeControl version 26.08.10.

You can download the latest Access Control Engine version at the [Extreme Portal](#).

LDAPS servers with FQDN

If the LDAPS server URL uses a Fully Qualified Domain Name (FQDN), then the LDAPS client of Access Control Engine presents the internal Communication Certificate to the LDAPS server. If the LDAPS server URL uses a FQDN then the LDAPS client of ExtremeCloud IQ Site Engine presents the Server Certificate (located in Administration > Certificates > Server Certificate Information) to the LDAPS server. If the LDAPS server presents a certificate that does not match the LDAPS URL, then the certificate is rejected with the error "Certificate Unknown"

The best practice is to use trusted certificates if the LDAPS URL is defined with FQDN, otherwise the LDAPS server might not accept the LDAPS connection. If the LDAPS server URL uses an IP address then the LDAPS client (of both Access Control Engine and ExtremeCloud IQ Site Engine) does not present the Certificate to the LDAPS server.

Upgrading to Policy Manager 26.08.10

- Policy Manager 26.08.10 only supports ExtremeWireless Controller version 8.01.03 and higher. If you upgrade to ExtremeCloud IQ Site Engine 26.08.10 prior to upgrading your controllers, then Policy Manager does not allow you to open a domain where the controllers already exist or add them to a domain. A dialog is displayed indicating your controllers do not meet minimum version requirements and that they must be upgraded before they can be in a domain.
- Following an upgrade to Wireless Controller version 8.31 and higher, a Policy Manager enforce fails if it includes changes to the default access control or any rules that are set to contain. To allow Policy Manager to modify the default access control or set rules to contain, you must disable the **"Allow" action in policy rules contains to the VLAN assigned by the role** checkbox accessed from the Wireless Controller's web interface on the Roles > Policy Rules tab. This will allow the enforce operation to succeed.

Fabric Configuration Information

Certificate

Fabric Manager might be unavailable via ExtremeCloud IQ Site Engine after upgrading if the certificate is missing in ExtremeCloud IQ Site Engine Trust store.

To ensure Fabric Manager is available, enter the Fabric Manager certificate in the ExtremeCloud IQ Site Engine Trust store using **Generate Certificate** option. See [Add Fabric Manager Certificate](#) for the certificate procedure.

Authentication Key

When you provision authentication keys for Fabric Attach, the key cannot be read back for security reasons. When the key is read from the device, it always shows "*****". For this reason, it might seem that there is a configuration mismatch when one does not exist.

Service Configuration Change

If you change a configured service via the **Configure Device** window that references one of the following, and then enforce those changes to the device, the configuration on the device might change unexpectedly:

- MLT
- SMLT
- Port-specific settings to a port belonging to an MLT or SMLT

To prevent this merge, change rows in the **Enforce Preview** window where MLT or SMLT are in use from **Current** to **Desired**.

To correct the issue after enforcement, modify the service on the device via the CLI.

CLIP Addresses

Using the CLIP Addresses table in the Configure Device window, you can enter addresses in both IPv4 and IPv6 formats. However, ExtremeCloud IQ Site Engine version 26.08.10 only supports applying a single address (either IPv4 or IPv6) to a Loopback Interface.

Upgrading VSP-8600

When upgrading from Extreme Management Center version 8.2 to version 8.3, manually reload previously discovered VSP-8600 devices to gain access to Fabric Connect features.

Removing Fabric Connect Configuration

Removing a device's Fabric Connect configuration by setting the **Topology Definition** to **<None>** may fail if the device has Logical Interfaces assigned to ISIS.

Password Configuration

Fabric Manager fails to onboard in ExtremeCloud IQ Site Engine if the root password includes an ampersand (&) character. Additionally, if the Administration > Inventory Manager > SCP tab contains a password that includes an ampersand (&) in ExtremeCloud IQ Site Engine, the Fabric Manager firmware does not download successfully.

Ensure you use a password without an ampersand (&) character.

VRF Configuration

Fabric Engine SNMP performance is adversely affected as the number of VRF configurations increases. This issue can be resolved by upgrading to Fabric Engine release 8.1.1 or later or VSP-8600 series version 6.3.3 or later.

Device Configuration Information

VDX Device Configuration

To properly discover interfaces and links for VDX devices in ExtremeCloud IQ Site Engine, enable `three-tuple-if` on the device.

To enable `three-tuple-if` on the device in ExtremeCloud IQ Site Engine:

NOTE:

1. Access the **Network > Devices** tab.
2. Right-click on the device in the Devices table.
3. Select **Tasks > Config > VDX Config Basic Support**.

Additionally, for ExtremeCloud IQ Site Engine to display VCS fabric, the NOS version must be 7.2.0a or later.

Rediscover VDX devices after upgrading to ExtremeCloud IQ Site Engine.

Fabric Engine Device Configuration

Topology links from Fabric Engine devices to other Fabric Engine or ERS devices might not display in a topology map (or might display inconsistently). To ensure topology map links display correctly, verify that the Fabric Engine device is configured to publish its management IP address in the autotopology (SONMP) data.

Ensure that the output of `show sys setting` command shows:

```
autotopology : on
ForceTopologyIpFlag : true
clipId-topology-ip : 0
```

If the output values displayed are different, configure the Fabric Engine device to publish management IP address in SONMP data by executing the following CLI commands:

```
(config)# autotopology
(config)# sys force-topology-ip-flag enable
(config)# default sys clipId-topology-ip
```

The **Status** of LAG links in maps will start working after the next polling following an upgrade to ExtremeCloud IQ Site Engine. You can initiate the polling of a device by performing a refresh/rediscovery of the device.

ERS Device Configuration

ERS devices might automatically change VLAN configurations you define in ExtremeCloud IQ Site Engine. To disable this, change the `vlan configcontrol` setting for ERS devices you add to ExtremeCloud IQ Site Engine by entering the following in the device command line:

```
CLI commands
enable
config term
vlan configcontrol flexible
```

Additionally, configure all VLANs on the port for an ERS device with the same tag status (tagged or untagged). If enforcing to an ERS device on which a port has at least one VLAN as tagged, ExtremeCloud IQ Site Engine adds all untagged VLANs to the tagged VLAN list and clears the untagged VLAN list.

Creating an archive for ERS devices using the **Network > Archives** tab does not complete successfully if Menu mode (cmd-interface menu) is used instead of CLI mode (cmd-interface cli). See [How To Set Default Management Interface To Either Menu or CLI Mode](#) to create the archive.

SLX Device Configuration

When creating a ZTP+ Configuration for an SLX 9240 on which firmware version 18s.01.01 or 18s.01.02 is installed, the ZTP+ process fails if the **Administration Profile** value uses SSH or Telnet CLI credentials. ExtremeCloud IQ Site Engine indicates that the SSH or CLI profile is not supported by the device.

To create a ZTP+ configuration for an SLX 9240:

1. Create a new Device Profile with the **CLI Credential** set to **< No Access >**.

NOTE: The SLX ZTP+ Connector does NOT support configuring CLI credentials on the device.

2. Create the ZTP+ Configuration and select the new **Device Profile** you created in Step 1 as the **Administration Profile**.
3. After the ZTP+ process successfully completes and the device is added to ExtremeCloud IQ Site Engine, select a **Device Profile** that uses the correct CLI credentials for the SLX device in the **Administration Profile**.

ExtremeXOS Device Configuration

ExtremeXOS/Switch Engine devices on which firmware version 30.3.1.6 is installed do not download and install new firmware versions successfully via the ZTP+ process. To correct the issue, access the **Network > Firmware** tab in ExtremeCloud IQ Site Engine, select the ExtremeXOS device you are updating via ZTP+, and change the **Version** field in the Details right-panel from **builds/xos_30.3/30.3.1.6** to **30.3.1.6**.

Firmware Upgrade Configuration Information

ExtremeCloud IQ Site Engine supports firmware downloads and uploads to devices using TFTP, FTP, SCP, and SFTP. However, before firmware images can be downloaded or uploaded from the server, ExtremeCloud IQ Site Engine needs the root path or directory for each of the protocols. The following default root paths for each protocol are configurable from the **Administration > Options > Inventory Manager** tab:

Protocol Root Path:

- TFTP: /tftpboot/firmware/images/
- FTP: /tftpboot/firmware/images/
- SCP: /root/firmware/images/
- SFTP: /root/firmware/images/

To upload firmware images that are 2 GB or less to the server, use the ExtremeCloud IQ Site Engine **Network > Firmware** tab. For files larger than 2 GB, use a third-party client (such as SCP, WinSCP, or FTP).

For example, to use SCP to upload a firmware image to the SCP root path on the server, enter the following:

- `scp <LOCAL_FIRMWARE_PATH> root@<ExtremeCloud IQ Site Engine_SERVER_IP>:/root/firmware/images`
- Where:
 - `<ExtremeCloud IQ Site Engine_SERVER_IP>`= IP Address to ExtremeCloud IQ Site Engine Server
 - `<LOCAL_FIRMWARE_PATH>`= fully qualified path to a firmware image on the client machine

Wireless Manager Upgrade Information

A High Availability pair cannot be added as a flow source if the WLAN(s) selected are not in common with both wireless controllers.

Server and Client System Requirements

IMPORTANT:

Wireless event collection is disabled by default in version 26.08.10 due to the increase in disk space usage required. To enable event collection, select **Enable Event Collection** **Event Analyze**. Then select **Administration > Options > [Event Analyzer](#)**.

Internet Explorer is not supported in ExtremeCloud IQ Site Engine version 26.08.10.

Operating System Requirements

ExtremeCloud IQ Site Engine Server Requirements

Manufacturer	Operating System
Linux	Red Hat Enterprise Linux 9.8
VMware® (ExtremeCloud IQ Site Engine Virtual Engine)	VMware ESXi™ 6.0 server VMware ESXi™ 6.5 server VMware ESXi™ 6.7 server VMware ESXi™ 7.0 server VMware ESXi™ 8.0 server vSphere (client only)™
Microsoft® Hyper-V (ExtremeCloud IQ Site Engine Virtual Engine)	Windows® Server 2022 Windows® Server 2025
Nutanix (ExtremeCloud IQ Site Engine Virtual Engine)	AHV: 11.0.0.2 AOS: 7.5.0.6 Prism Central: 2026.27648
Extreme Networks	Universal Compute Platform 2130C version 5.09.01

These are the operating system requirements for the ExtremeCloud IQ Site Engine server.

ExtremeCloud IQ Site Engine Client Requirements

These are the operating system requirements for remote ExtremeCloud IQ Site Engine client machines.

Manufacturer	Operating System
Windows (qualified on the English version of the operating systems)	Windows® 10 and 11
Linux	Red Hat Enterprise Linux 9.8
Mac OS X®	Monterey, Sonoma

ExtremeCloud IQ Site Engine Server and Client Hardware Requirements

These are the hardware requirements for the ExtremeCloud IQ Site Engine server and ExtremeCloud IQ Site Engine client machines.

NOTES: ExtremeControl and ExtremeAnalytics are not supported on Small ExtremeCloud IQ Site Engine servers.

ExtremeCloud IQ Site Engine Server Requirements

	Small	Medium	Enterprise	Large Enterprise
Total CPUs	1	2	2	2
Total CPU Cores	8	16	24	24
Memory	16 GB	32 GB	64 GB	64 GB
Disk Size	240 GB	480 GB	960 GB	1.92 TB
IOPS	200	200	10,000	10,000
Recommended scale based on server configuration:				
Maximum APs	250	2,500	25,000	25,000
Maximum Wireless MUs	2,500	25,000	100,000	100,000
Maximum XIQ Controllers	2	4	100	100
Maximum Managed Devices	100	1,000	10,000 air gap 8,000 connected	10,000 air gap 8,000 connected
Maximum Concurrent Management Sessions	5	15	50	50
ExtremeControl End-Systems	N/A	50,000	200,000	200,000
Statistics Retention (Days)	90	180	180	360
ExtremeAnalytics	No	Yes	Yes	Yes
MU Events	No	Yes	Yes	Yes

IMPORTANT: For optimal performance the CPU and Memory needs to reserved in the ESX Client and the virtual machine needs to be deployed using Thick Disk provisioning.

ExtremeCloud IQ Site Engine Client Requirements

	Requirements
CPU Speed	Dual Core Processor
Memory	8 GB
Disk Size	300 MB (User's home directory requires 50 MB for file storage)
Java Runtime Environment (JRE) (Oracle Java only)	Version 8 (for FlexView Editor / MIB Tools)

Requirements	
Browser ¹ (Enable JavaScript and Cookies)	Microsoft Edge Mozilla Firefox Google Chrome

¹Browsers set to a zoom ratio of less than 100% might not display ExtremeCloud IQ Site Engine properly (for example, missing borders around windows). Setting your browser to a zoom ratio of 100% corrects this issue.

Virtual Engine Requirements

The ExtremeCloud IQ Site Engine, ExtremeControl, and ExtremeAnalytics virtual engines must be deployed on a VMware, Hyper-V server, Nutanix, or Extreme Networks Universal Compute Platform.

- ExtremeCloud IQ Site Engine and virtual engines are packaged in the .OVA file format for VMware deployment.
- ExtremeCloud IQ Site Engine and virtual engines are packaged in the .ZIP file format for Hyper-V deployment.
- ExtremeCloud IQ Site Engine and virtual engines are packaged in the .OVA file format for deployment to the Nutanix through Prism Central.
- ExtremeCloud IQ Site Engine and virtual engines are packaged in the .TAR file format for deployment to the Universal Compute Platform.

IMPORTANT:

For ESX and Hyper-V servers configured with AMD processors, the ExtremeAnalytics virtual engine requires AMD processors with at least Bulldozer based Opterons.

ExtremeCloud IQ Site Engine Virtual Engine Requirements

Specifications	Small	Medium	Enterprise	UCP 2130C
Total CPU Cores	8	16	24	N/A
Memory	16 GB	32 GB	64 GB	N/A
Disk Size	240 GB	480 GB	960 GB	N/A
IOPS	200	200	10,000	N/A

Recommended scale based on server configuration:

Maximum APs	250	2,500	25,000	25,000
Maximum Wireless MUs	2,500	25,000	100,000	100,000
Maximum XIQ Controllers	2	4	100	100
Maximum Managed Devices	100	1,000	10,000 air gap 8,000 connected	10,000 air gap 8,000 connected
Maximum Concurrent Management Sessions	5	15	50	50
Access Control End-Systems	N/A	50,000	200,000	200,000
Statistics Retention (Days)	90	180	180	180
ExtremeAnalytics	No	Yes	Yes	Yes
MU Events	No	Yes	Yes	Yes

IMPORTANT:

For optimal performance the CPU and Memory needs to reserved in the ESX Client and the virtual machine needs to be deployed using Thick Disk provisioning.

Access Control Virtual Engine Requirements

Specifications	Small	Medium	Enterprise	Large Enterprise	UCP 2130C
Total CPU Cores	8	16	16	20	N/A
Memory	12 GB	16 GB	32 GB	48 GB	N/A
Disk Size	40 GB	120 GB	120 GB	120 GB	N/A
IOPS	200	200	200	200	N/A

Recommended scale based on server configuration:

ExtremeControl End-Systems	3,000	6,000	9,000/12,000 ¹	12,000/24,000 ²	12,000/24,000 ²
Authentication	Yes	Yes	Yes	Yes	Yes
Captive Portal	No	Yes	Yes/No ¹	Yes/No ²	Yes/No ²
Assessment	No	Yes	No	No	No

¹ The Enterprise Access Control Engine configuration supports two different scale options:

- Up to 9,000 end-systems if your network uses Captive Portal functionality.
- Up to 12,000 end-systems if your network does not use Captive Portal functionality.

² The Large Enterprise Access Control Engine configuration supports two different scale options:

- Up to 12,000 end-systems if your network uses Captive Portal functionality.
- Up to 24,000 end-systems if your network does not use Captive Portal functionality.

IMPORTANT:

For optimal performance the CPU and Memory needs to reserved in the ESX Client and the virtual machine needs to be deployed using Thick Disk provisioning.

ExtremeAnalytics Virtual Engine Requirements

Specifications	Small	Medium	Enterprise	UCP 2130C
Total CPU Cores	8	16	16	N/A
Memory	12 GB	32 GB	64 GB	N/A
Disk Size	40 GB	480 GB	960 GB	N/A
IOPS	200	10,000	10,000	N/A

Recommended scale based on server configuration:

Flows Per Minute	250,000	500,000	750,000	750,000
End-Systems	10,000	20,000	30,000	30,000
Raw Flow Retention (Days)	3.5	3.5	7	7

IMPORTANT:

The ESXi free license supports a maximum of 8 CPU cores, and the medium and enterprise ExtremeAnalytics virtual engine installations require 16 CPU cores. Sixteen CPU cores are only available by purchasing a permanent license. To use the ExtremeAnalytics virtual engine with an ESXi free license, adjust the number of CPU cores to 8.

To reduce the possibility of impaired functionality, ensure at least 4 GB of swap space is available for flow storage on the ExtremeAnalytics virtual engine. To verify the amount of available RAM on your Linux system, use the `free` command

Fabric Manager Requirements

Specifications	Requirements
Total CPU Cores	4
Memory	9 GB
Memory allocated to Java:	
-Xms	4 GB
-Xmx	6 GB
Disk Size	60 GB

ExtremeControl Captive Portal Supported End-System Browsers

The following table outlines the supported desktop and mobile end-system browsers connecting to the network through the Mobile Captive Portal of Extreme NetworksExtremeControl.

Medium	Browser
Desktop	Microsoft Edge
	Microsoft Internet Explorer
	Mozilla Firefox
	Google Chrome
Mobile	Internet Explorer Mobile
	Microsoft Edge
	Microsoft Windows 10 Touch Screen Native (Surface Tablet)
	iOS Native
	Android Chrome
	Android Native
	Dolphin
	Opera

NOTES: A native browser indicates the default, system-installed browser. Although this might be Chrome (Android), this also includes the default, system-controlled browser used for a device's Captive Network Detection for a device. Typically, this is a non-configurable option for Wi-Fi Captive Network Detection, but default Android, Microsoft and iOS devices are tested for compatibility with the Mobile Captive Portal.

A mobile device can access the standard (non-mobile) version of the Captive Portal using any desktop-supported browsers available on a mobile device.

For other browsers, the Mobile Captive Portal requires the browser on the mobile device to be compatible with Webkit or Sencha Touch.

To confirm compatibility with Webkit or Sencha Touch, open `http://<ExtremeControlEngine IP>/mobile_screen_preview` using your mobile web browser.

- If the browser is compatible, the page displays properly.
- If the browser is not compatible with the Mobile Captive Portal, the following error displays:



Access Control Engine Version Requirements

For complete information on Access Control engine version requirements, see [Important Upgrade Information](#).

ExtremeControl VPN Integration Requirements

VPN concentrators are supported for use in Access Control VPN deployment scenarios.

- Supported Functionality: Authentication and Authorization (policy enforcement)
 - Cisco ASA
 - Enterasys XSR
- Supported Functionality: Authentication
 - Juniper SA (requires an S-Series Stand Alone (SSA) system in order to provide access control)

NOTE: For all Access Control VPN Deployment scenarios, an S-Series Stand Alone (SSA) system is required to change authorization levels beyond the initial authorization, such as when using assessment.

ExtremeControl SMS Gateway Requirements

The following SMS Gateways have been tested for interoperability with ExtremeControl:

- Clickatell
- Mobile Pronto

ExtremeControl SMS Text Messaging Requirements

The following mobile service providers are supported by default for SMS text messaging in an ExtremeControl deployment. Additional service providers can be added:

AT&T	Sprint PCS
Alltel	SunCom
Bell Mobility (Canada)	T-Mobile
Cingular	US Cellular
Metro PCS	Verizon
Rogers (Canada)	Virgin Mobile (US and Canada)

ExtremeAnalytics Requirements

To use an ExtremeSwitching X440-G2 switch as an Application Telemetry source for ExtremeAnalytics, install firmware version 22.4.1.4-patch2-5 or higher.