



# ExtremeCloud™ Orchestrator Release Notes

Version 3.3.1

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# Release Notes

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## New In This Release

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ExtremeCloud Orchestrator 3.3.1 introduces the following feature and resolves a few issues through defect fixes. For information about XCO deployment, refer to the [ExtremeCloud Orchestrator Deployment Guide, 3.3.0](#).



### Note

In release 3.2.0 and later, Extreme Fabric Automation (EFA) is referred to as ExtremeCloud Orchestrator (XCO). The terms EFA and XCO refer to the same product and are used interchangeably.

**Table 1: Features and Improvements**

| Feature                          | Description   |
|----------------------------------|---|
| Multi protocol BGP configuration | Enable or disable IPv6 prefix over IPv4 peer for all BGP peer groups in the system.<br>For more information, refer to the <a href="#">ExtremeCloud Orchestrator CLI Administration Guide, 3.3.1</a> . |

For other additional information, see [Defects Closed with Code Changes](#) on page 13.

## Supported Platforms and Deployment Models for Fabric Skill

Support includes Server, Open Virtual Appliance (OVA), and TPVM deployment models, supported TPVM versions, supported SLX-OS software versions, and supported SLX devices.



**Note**

- OVA deployment model does not support HA.
- As a best practice, refer to the following Extreme validated support matrices for support platforms and deployment models information.

**Table 2: Server Deployment Models**

| XCO Version | Managed SLX Devices | Multi-Fabric Support | Ubuntu Server Version   | Virtual Machine   |
|-------------|---------------------|----------------------|-------------------------|---|
| 3.1.x       | More than 24        | Yes                  | 16.04, 18.04, and 20.04 | <ul style="list-style-type: none"> <li>• CPU: 4 cores</li> <li>• Storage: 64 GB</li> <li>• RAM: 8 GB</li> </ul> |
| 3.2.x       | More than 24        | Yes                  | 18.04 and 20.04         | <ul style="list-style-type: none"> <li>• CPU: 4 cores</li> <li>• Storage: 64 GB</li> <li>• RAM: 8 GB</li> </ul> |
| 3.3.x       | More than 24        | Yes                  | 18.04 and 20.04         | <ul style="list-style-type: none"> <li>• CPU: 4 cores</li> <li>• Storage: 64 GB</li> <li>• RAM: 8 GB</li> </ul> |

**Table 3: OVA Deployment Models**

| XCO Version | Managed SLX Devices | Multi-Fabric Support | Ubuntu Version | Virtual Machine   |
|-------------|---------------------|----------------------|----------------|---|
| 3.1.x       | More than 24        | Yes                  | 18.04          | <ul style="list-style-type: none"> <li>• CPU: 4 cores</li> <li>• Storage: 64 GB</li> <li>• RAM: 8 GB</li> </ul> |
| 3.2.x       | More than 24        | Yes                  | 18.04          | <ul style="list-style-type: none"> <li>• CPU: 4 cores</li> <li>• Storage: 64 GB</li> <li>• RAM: 8 GB</li> </ul> |
| 3.3.x       | More than 24        | Yes                  | 20.04 LTS      | <ul style="list-style-type: none"> <li>• CPU: 4 cores</li> <li>• Storage: 64 GB</li> </ul>                      |

**Table 3: OVA Deployment Models (continued)**

| XCO Version | Managed SLX Devices | Multi-Fabric Support | Ubuntu Version | Virtual Machine |
|-------------|---------------------|----------------------|----------------|-----------------|
|             |                     |                      |                | • RAM: 8 GB     |

**Table 4: TPVM Deployment Models**

| XCO Version | TPVM Deployment   | Managed SLX Devices | Multi-Fabric Support | Ubuntu Version | Minimum SLX-OS Version |
|-------------|---|---------------------|----------------------|----------------|------------------------|
| 3.2.x       | <ul style="list-style-type: none"> <li>• SLX 9150</li> <li>• SLX 9250</li> <li>• SLX 9740</li> <li>• Extreme 8520</li> <li>• Extreme 8720</li> <li>• Extreme 8820 (20.4.3 and later)</li> </ul> | Up to 24            | Yes                  | 18.04          | 20.4.3                 |
| 3.3.0       | <ul style="list-style-type: none"> <li>• SLX 9150</li> <li>• SLX 9250</li> <li>• SLX 9740</li> <li>• Extreme 8520</li> <li>• Extreme 8720</li> <li>• Extreme 8820 (20.4.3 and later)</li> </ul> | Up to 24            | Yes                  | 20.04 LTS      | 20.5.2                 |
| 3.3.1       | <ul style="list-style-type: none"> <li>• SLX 9150</li> <li>• SLX 9250</li> <li>• SLX 9740</li> <li>• Extreme 8520</li> <li>• Extreme 8720</li> <li>• Extreme 8820 (20.4.3 and later)</li> </ul> | Up to 24            | Yes                  | 20.04 LTS      | 20.5.2a                |

**Table 5: TPVM Software Support**

| XCO Version | TPVM Version | SLX-OS Version |
|-------------|--------------|----------------|
| 3.1.0       | 4.5.6        | 20.4.2a        |
| 3.1.1       | 4.5.8        | 20.4.3         |
| 3.2.0       | 4.5.10       | 20.4.3a        |
| 3.2.1       | 4.5.12       | 20.5.1         |

**Table 5: TPVM Software Support (continued)**

| XCO Version | TPVM Version | SLX-OS Version |
|-------------|--------------|----------------|
| 3.3.0       | 4.6.2        | 20.5.2         |
| 3.3.1       | 4.6.4        | 20.5.2a        |

**Table 6: IP Fabric Topology Matrix**

| Device       | SLX-OS Release         | Leaf | Spine | Super Spine | Border Leaf | Small DC Fabric |
|--------------|------------------------|------|-------|-------------|-------------|-----------------|
| SLX 9150     | 20.2.x, 20.3.x, 20.4.x | ✓    |       |             |             | ✓               |
| SLX 9250     | 20.2.x, 20.3.x, 20.4.x | ✓    | ✓     | ✓           |             | ✓               |
| SLX 9540     | 20.2.x, 20.3.x, 20.4.x | ✓    |       |             | ✓           |                 |
| SLX 9640     | 20.2.x, 20.3.x, 20.4.x |      |       |             | ✓           |                 |
| SLX 9740     | 20.2.x, 20.3.x, 20.4.x |      | ✓     | ✓           | ✓           | ✓               |
| Extreme 8720 | 20.3.x, 20.4.x         | ✓    | ✓     | ✓           | ✓           | ✓               |
| Extreme 8520 | 20.3.x, 20.4.x         | ✓    |       |             | ✓           | ✓               |
| Extreme 8820 | 20.4.3                 |      | ✓     | ✓           | ✓           | ✓               |

**Table 7: XCO or EFA Neutron, and SLX-OS Compatibility**

| XCO or EFA Version | Neutron Version | SLX-OS Version |
|--------------------|-----------------|----------------|
| 2.5.4, 2.5.5       | 3.1.1-04        | 20.3.2d        |

## Supported Platforms and Deployment Models for Visibility Skill

Support includes Server, OVA, and supported devices and software.



### Note

- Upgrade from XVM (Extreme Visibility Manager) to XCO is not supported.
- XCO supports only a fixed set of special characters for hostnames. Any additional characters configured in MLX or SLX are reconciled in XCO and can be edited or deleted. Any configuration name must start with an alphanumeric character and can contain a-z A-Z 0-9 \_ -.

**Table 8: Ubuntu Server Version**

| XCO Version | Ubuntu Version  | Virtual Machine   |
|-------------|-----------------|---|
| 3.1.x       | 18.04 and 20.04 | Minimum: <ul style="list-style-type: none"><li>• CPU: 4 cores</li><li>• Storage: 128 GB</li><li>• RAM: 8 GB</li></ul> Recommended: <ul style="list-style-type: none"><li>• CPU: 16 cores</li><li>• Storage: 200 GB</li><li>• RAM: 32 GB</li></ul> |
| 3.2.x       | 18.04 and 20.04 | Minimum: <ul style="list-style-type: none"><li>• CPU: 4 cores</li><li>• Storage: 128 GB</li><li>• RAM: 8 GB</li></ul> Recommended: <ul style="list-style-type: none"><li>• CPU: 16 cores</li><li>• Storage: 200 GB</li><li>• RAM: 32 GB</li></ul> |



**Table 8: Ubuntu Server Version (continued)**

| XCO Version | Ubuntu Version  | Virtual Machine   |
|-------------|-----------------|---|
| 3.3.x       | 18.04 and 20.04 | Minimum: <ul style="list-style-type: none"> <li>• CPU: 4 cores</li> <li>• Storage: 128 GB</li> <li>• RAM: 8 GB</li> </ul> Recommended: <ul style="list-style-type: none"> <li>• CPU: 16 cores</li> <li>• Storage: 200 GB</li> <li>• RAM: 32 GB</li> </ul> |
| 3.4.0       | 18.04 and 20.04 | Minimum: <ul style="list-style-type: none"> <li>• CPU: 4 cores</li> <li>• Storage: 128 GB</li> <li>• RAM: 8 GB</li> </ul> Recommended: <ul style="list-style-type: none"> <li>• CPU: 16 cores</li> <li>• Storage: 200 GB</li> <li>• RAM: 32 GB</li> </ul> |

**Table 9: OVA Deployment Models**

| XCO Version | Ubuntu Version | Virtual Machine  |
|-------------|----------------|--|
| 3.1.x       | 18.04          | Minimum: <ul style="list-style-type: none"> <li>• CPU: 4 cores</li> <li>• Storage: 64 GB</li> <li>• RAM: 8 GB</li> </ul> |
| 3.2.x       | 18.04          | Minimum: <ul style="list-style-type: none"> <li>• CPU: 4 cores</li> <li>• Storage: 64 GB</li> <li>• RAM: 8 GB</li> </ul> |

**Table 9: OVA Deployment Models (continued)**

| XCO Version | Ubuntu Version | Virtual Machine  |
|-------------|----------------|--|
| 3.3.x       | 20.04 LTS      | Minimum: <ul style="list-style-type: none"> <li>• CPU: 4 cores</li> <li>• Storage: 64 GB</li> <li>• RAM: 8 GB</li> </ul> |
| 3.4.0       | 20.04 LTS      | Minimum: <ul style="list-style-type: none"> <li>• CPU: 4 cores</li> <li>• Storage: 64 GB</li> <li>• RAM: 8 GB</li> </ul> |

**Table 10: Supported Devices and Software**

| Device                     | Supported Software  |
|----------------------------|---|
| Extreme 9920               | Extreme 9920 software with the NPB application <ul style="list-style-type: none"> <li>• 21.1.2.x</li> </ul> |
| Extreme Routing MLX Series | <ul style="list-style-type: none"> <li>• NetIron 6.3.00 patches</li> </ul>                                  |
| Extreme Switching SLX 9140 | <ul style="list-style-type: none"> <li>• SLX-OS 18s.1.03 patches</li> </ul>                                 |
| Extreme Switching SLX 9240 | <ul style="list-style-type: none"> <li>• SLX-OS 18s.1.03 patches</li> </ul>                                 |

## XCO Upgrade Prerequisites

Prerequisites for XCO upgrade process with the default gateway changed:

1. Ensure that no DNS configuration exists under TPVM config and resolv.conf.
2. Presence of management connectivity from SLX and TPVM to external build server image, wherein image is available during SLX and TPVM upgrade process.

If file/etc/sshd/sshd\_config is modified to non-default values, then manually readjust the following parameters:

- MaxStartups 30:30:100
- MaxAuthTries 6
- LoginGraceTime 120



### Note

The hardening script, extr-granite.py bundled with EFA 2.6.1 will not automatically modify the above mentioned parameters.

## Known Limitations

Note the following caveat for this release of ExtremeCloud Orchestrator.

- If the CLOS setup firmware upgrade encounters the error "Cannot start download before the new image is committed", then create a separate group only for the active XCO node and perform the firmware upgrade.

## Known Limitations in Fabric Skill

Follow these caveats and limitations when using Fabric Skill.

*VRF delete from EPG and re-adding VRF to EPG fails intermittently*

| Symptom  | Condition   | Workaround  |
|--|---|---|
| Endpoint group (EPG) update <b>vrf-add</b> operation fails with the reason as VRF to be added has conflicting VRF on the switch. | Run EPG update <b>vrf-add</b> , <b>vrf-delete</b> , and <b>vrf-add</b> operation CLI in quick succession: <ol style="list-style-type: none"> <li>1. Update EPG for operation <b>vrf-add</b>.</li> <li>2. Update EPG for operation <b>vrf-delete</b>.</li> <li>3. Update the same EPG again with operation <b>vrf-add</b> for the same VRF which was deleted in step 2.</li> </ol> | Wait of 30 seconds between the EPG update <b>vrf-add</b> and vrf-delete operations on the same EPG. |

*REST operations are not retried (as applicable) during the service boot*

| Symptom   | Condition   | Workaround                                       |
|---|---|--|
| REST operations are not retried (as applicable) during the service boot up. | After publishing the necessary events on the message bus, the status for the REST operations are not set automatically. | Manually set the status for all REST operations. |

*RBAC: XCO shows "export EFA\_TOKEN" command suggestion when a tenant user logs in*

| Symptom  | Condition  | Workaround  |
|--|--|---|
| XCO shows a <b>export EFA_TOKEN</b> message after a tenant user with RBAC logs in to the system. | When a user is created with the default login shell as sh. | XCO supports only bash shell for login or any other CLI commands. Ensure that bash is specified as the default login shell for all XCO user accounts. |

### EFA Token command message

Please type this in your shell:

**export**

```
EFA_TOKEN=eyJhbGciOiJSUzI1NiIsImtpZCI6IjEuMCIsInR5cCI6IkpXVCJ9.eyJjb21tb25fbmFtZSI6IktVQSBub2t1biBTZXJ2aWNlIiwidWFzIjpbeyJ0YXJnZXQiOiJFRkeiLCJyb2x1Ijoiv1IyLVRudEFkbWluIn1dLCJvcmeiOiJFeHRyZW11IE5ldHdvcmtzIiwidmVyIjoimS4wIiwiaWQiOiIiLCJleHAiOjE2NDUyNDcxNDIsImp0aSI6IjZjMjA4ZDUxLTkwNzgtMTFlYy1iZjk5LWNhNzk1MDY1YzIwNyIsImh0dCI6MTY0NTE2Mdc0MiwiaXNzIjoiaRUZBIFRva2VuIFN1cnZpY2UiLCJuYmYiOjE2NDUxNjA3NDIsInN1YiI6InVzZXIyIn0.eyJm5PINijeEdNSqntE2ZURqKlKQAU079vXyBIdGhbXkt9ULfa03vMU1jfbO1qFb1-x0oHmsAQ0pSsF5JLeMaMzMf1Lf78ktZO8U5IePq72vM5en35IR-DNLYoGIZBeFeG6ZbBMoETzz5vf9OuefgQID3YdjcaLr7y11CgDmLVFlgson77yCBpkTK15xm1GRbtL7JKXZzShBE7E3kdW7N71MdM85Gc3r41-c8sfz7eo06gKrfTq9wXCv4_LVzR6-KRSg6NyLq363WEpcK1A2Hs0Wo3T9TpquYHNaCWA5I1QTsG-RHFdg4kxZP2fQpUp6Bgy1s6k59PVPn4-M-a81A- Time Elapsed: 4.619465187s —
```

*XCO CLI or REST request with scale config takes longer than 15 minutes fails*

| Symptom   | Condition  | Workaround  |
|---|--|---|
| Tenant2 delete is successful whereas deleting Tenant1 took more than 15 minutes and failed with the following message:<br>Error : service is not available or internal server error has occurred, please try again later<br>Tenant service was running.<br>Tenant1 was not available after the error. | When you try to delete tenants in a single rack small data center deployment configured with scale tenant config | Any CLI or REST tenant operations, and any fabric operations taking more than 15 minutes, will timeout at the client side. The operation completes in the background. Run the <b>efa tenant show</b> command to view the actual state of the operation. |

### Known Limitations in Visibility Skill

Follow these caveats and limitations when using the Visibility Skill.

*LAG created when port channel deployment fails*

Any changes to ExtremeCloud Orchestrator configuration are reverted when a port channel deployment fails. However, a link aggregation group (LAG) is created on the device. The LAG is immediately deleted, but you can see the creation and deletion of a LAG in the device logs.

*MLX UDA profile must be associated with an ingress group if the policy contains a UDA match*

(MLX only) When you create an ingress group and associate it with an ingress policy, you must also associate the group with a UDA profile if the ingress policy contains a UDA match. For more information, see [ExtremeCloud Orchestrator GUI Admin Guide](#).

*Firmware upgrade requires an absolute path to image locations*

In the **Absolute Path** field, enter the complete file path to the location of the firmware image. The following are sample file paths for the various supported devices.

- Extreme 9920 (absolute path to the binary file): /root/TierraOS--NPB.bin
- SLX (absolute directory path where supported image files are located): /root/slxos18s.1.03/slxos18s.1.03a
- MLX (path to the manifest file): XMR-MLX/MLX\_npb\_06200\_mnf.txt

For more information, see [ExtremeCloud Orchestrator GUI Admin Guide](#).

*Device discovery*

XCO deployed in packet broker mode supports device discovery notifications only for packet broker devices.

*Listener policy byte count is incorrect when truncation is enabled*

On the Extreme 9920 device, the byte count for truncated packets is the actual byte count seen by the egress ACL before truncation.

## Defects Closed with Code Changes

The following defects were resolved in ExtremeCloud Orchestrator 3.3.1.

|                          |  |                             |           |
|--------------------------|--|-----------------------------|-----------|
| <b>Parent Defect ID:</b> | XCO-8481   | <b>Issue ID:</b>            | XCO-8481  |
| <b>Product:</b>          | XCO  | <b>Reported in Release:</b> | XCO 3.2.1 |
| <b>Symptom:</b>          | 'Failed.' message is seen during upgrade from XCO-3.2.1 to 3.3.0.                                  |                             |           |
| <b>Condition:</b>        | Upgrade from XCO-3.2.1 to 3.3.0 fails when static IPs for sub interfaces were configured in 3.2.1. |                             |           |
| <b>Workaround:</b>       | Upgrade from 3.2.1 to 3.3.1.   |                             |           |

|                               |   |                             |           |
|-------------------------------|---|-----------------------------|-----------|
| <b>Parent Defect ID:</b>      | XCO-8598                                      | <b>Issue ID:</b>            | XCO-8598  |
| <b>Product:</b>               | XCO   | <b>Reported in Release:</b> | XCO 3.3.0 |
| <b>Symptom and Condition:</b> | LDAP over TLS port 389 - TLS handshake failed |                             |           |

|                          |  |                             |           |
|--------------------------|--|-----------------------------|-----------|
| <b>Parent Defect ID:</b> | XCO-8722   | <b>Issue ID:</b>            | XCO-8722  |
| <b>Product:</b>          | XCO  | <b>Reported in Release:</b> | XCO 3.2.0 |
| <b>Symptom:</b>          | After upgrading to XCO 3.2.0 or later, RabbitMQ logs are not rotating. There is only a single log file that continues to grow. |                             |           |
| <b>Condition:</b>        | Upgrade to XCO 3.2.0 or 3.2.1 from any older releases.   |                             |           |

|                          |  |                  |          |
|--------------------------|--|------------------|----------|
| <b>Parent Defect ID:</b> | XCO-8722   | <b>Issue ID:</b> | XCO-8722 |
| <b>Workaround</b>        | Need to manually add the RabbitMQ log rotation into Linux logrotate. Workaround steps are available at <a href="https://extreme-networks.my.site.com/ExtrArticleDetail?an=000114372">https://extreme-networks.my.site.com/ExtrArticleDetail?an=000114372</a> |                  |          |
| <b>Recovery</b>          | Apply the workaround to recover the setup or upgrade to latest XCO image (where the fix is available).   |                  |          |

## Defects Closed without Code Changes

No defects were closed without code changes in this release of the software.

## Open Defects

The following defects are open in ExtremeCloud Orchestrator 3.3.1.

|                          |  |                             |           |
|--------------------------|--|-----------------------------|-----------|
| <b>Parent Defect ID:</b> | XCO-3445   | <b>Issue ID:</b>            | XCO-3445  |
| <b>Product:</b>          | XCO  | <b>Reported in Release:</b> | EFA 3.0.0 |
| <b>Symptom:</b>          | DRC will not identify the drift and hence will not reconcile the drifted configuration   |                             |           |
| <b>Condition:</b>        | Below are the steps to reproduce the issue:<br>1. Configure multi rack Non-CLOS fabric.<br>2. Manually remove the below set of configurations on device under router-bgp<br>no neighbor 172.x.x.x password xxxx<br>no neighbor 172.x.x.x update-source loopback 1<br>no neighbor 172.x.x.x peer-group overlay-ebgp-group<br>address-family l2vpn evpn<br>no retain route-target all<br>3. Execute "efa inventory drift-reconcile execute --ip <device-ip>" |                             |           |
| <b>Recovery:</b>         | Manually reconfigure the removed configurations from the device  |                             |           |

|                          |  |                             |           |
|--------------------------|--|-----------------------------|-----------|
| <b>Parent Defect ID:</b> | XCO-3471   | <b>Issue ID:</b>            | XCO-3471  |
| <b>Product:</b>          | XCO  | <b>Reported in Release:</b> | EFA 3.1.0 |
| <b>Symptom:</b>          | Stale BGP Peer-group entry configured under router BGP on SLX Border leaf and Spine devices with none of the BGP neighbors linked with the Peer group. |                             |           |

|                          |   |                  |          |
|--------------------------|---|------------------|----------|
| <b>Parent Defect ID:</b> | XCO-3471  | <b>Issue ID:</b> | XCO-3471 |
| <b>Condition:</b>        | <p>1. Create a 3-stage CLOS fabric, add devices with MCT leaf, spine, and border-leaf and configure the fabric</p> <p>2. Convert the 3-stage CLOS fabric to a 5-stage CLOS fabric using the fabric migrate command</p> <pre>"efa fabric migrate --type "3-to-5-stage" --source-fabric &lt;source-fabric&gt; --destination-3-stage-leaf-spine-pod &lt;pod-name&gt; --destination-3-stage-border-leaf-pod &lt;pod-name&gt;"</pre> <p>3. Add super-spine POD devices to the migrated 5-stage CLOS fabric</p> <p>4. Disconnect the BorderLeaf to Spine links and reconnect the BorderLeaf to Super-Spine links</p> <p>5. Configure the migrated 5-stage CLOS fabric</p> |                  |          |
| <b>Recovery:</b>         | Manually delete the stale BGP peer-groups from both the Border Leaf and Spine devices   |                  |          |

|                          |   |                             |           |
|--------------------------|---|-----------------------------|-----------|
| <b>Parent Defect ID:</b> | XCO-4127  | <b>Issue ID:</b>            | XCO-4127  |
| <b>Product:</b>          | XCO   | <b>Reported in Release:</b> | EFA 3.0.0 |
| <b>Symptom:</b>          | Ports are not listed in the port-channel creation for SLX NPB devices   |                             |           |
| <b>Condition:</b>        | Even though the ports are not used in any other configurations, the ports are not listed in the port-channel creation. For these ports, speed is set to auto-negotiation, and ports are not connected with cable. |                             |           |
| <b>Workaround:</b>       | For breakout ports, make sure that cables are connected so that port speed will be updated.   |                             |           |
| <b>Recovery:</b>         | N/A   |                             |           |

|                          |   |                             |           |
|--------------------------|---|-----------------------------|-----------|
| <b>Parent Defect ID:</b> | XCO-4128  | <b>Issue ID:</b>            | XCO-4128  |
| <b>Product:</b>          | XCO   | <b>Reported in Release:</b> | EFA 3.0.0 |
| <b>Symptom:</b>          | Port-channel partial configuration are present on device for SLX NPB devices  |                             |           |
| <b>Condition:</b>        | Port-channel configuration failed from UI, on device still the partial configuration is present.                                |                             |           |
| <b>Workaround:</b>       | Make sure that all the configuration information are correctly populated from UI so that configuration will not fail on device. |                             |           |
| <b>Recovery:</b>         | Login to SLX CLI and delete the given port channel and select refresh configuration on XCO UI from the device action list.      |                             |           |

|                          |          |                             |           |
|--------------------------|----------|-----------------------------|-----------|
| <b>Parent Defect ID:</b> | XCO-4129 | <b>Issue ID:</b>            | XCO-4129  |
|                          | XCO      | <b>Reported in Release:</b> | EFA 3.0.0 |

|                          |  |                  |          |
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| <b>Parent Defect ID:</b> | XCO-4129   | <b>Issue ID:</b> | XCO-4129 |
| <b>Product:</b>          |  |                  |          |
| <b>Symptom:</b>          | Disable of vn-tag header strip and enabling of 802.1BR header strip fails from XCO GUI for SLX NPB   |                  |          |
| <b>Condition:</b>        | When vn-tag header strip is enabled on an interface, disabling the vn-tag header strip and enabling the 802.1BR header strip in a single operation fails from XCO GUI. |                  |          |
| <b>Workaround:</b>       | Disable the vn-tag header strip in first operation (save the port update) and then edit port again for enabling 802.1BR header strip option.                           |                  |          |
| <b>Recovery:</b>         | NA   |                  |          |

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| <b>Parent Defect ID:</b> | XCO-4146   | <b>Issue ID:</b>            | XCO-4146  |
| <b>Product:</b>          | XCO  | <b>Reported in Release:</b> | EFA 2.7.2 |
| <b>Symptom:</b>          | The fabric devices continue to remain in cfg-refresh-err state after the tpvm fail over. |                             |           |



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| <b>Parent Defect ID:</b> | XCO-4146   | <b>Issue ID:</b> | XCO-4146 |
| <b>Condition:</b>        | <p>1.Fabric devices are already in cfg-refresh-err state due to LLDP Link down(LD) event.</p> <p>2. Bring up the LLDP links responsible for the fabric devices to be in cfg-refresh-err state.</p> <p>3. Execute the TPVM failover by 'tpvm stop' and 'tpvm start' commands during the LLDP Link up (LA) event handling caused by 2.</p>   |                  |          |
| <b>Recovery:</b>         | <p>1The user triggers LD/LA event by flapping the interface links which are the devices are in the cfg-refreshed state even though DRC wouldn't help out to recover the device to the cfg-sync state and the pending reason is "LA/LD".</p> <p>1.1. "shutdown" the interface link on the physical link on Devices follow by "efa inventory device update --ip &lt;device-ip&gt;", which generates LD events</p> <p>21.. "no shutdown" the interface link on the physical link on Devices follow by "efa inventory device update --ip &lt;device-ip&gt;", which generates LA events</p> <p>1.3. If the pending config contains "LA" : Execute "efa inventory drift-reconcile execute --ip &lt;device-ip&gt; --reconcile" on the devices which are in cfg-refresh-err /cfg-refreshed state [or] IF the pending config contains "LD,LA" : Execute "efa fabric configure --name &lt;fabric-name&gt;" to clean up the configuration on devices which are in cfg-refresh-err /cfg-refreshed state.</p> <p>[OR]</p> <p>2. The user reboots the devices without maintenance mode which are the devices are in cfg-refreshed state even though DRC wouldn't help out to recover the device to the cfg-sync state.</p> <p>2.1. "reload" the switches without out maintenance mode to enable</p> <p>2.2. Execute "efa inventory drift-reconcile execute --ip &lt;device-ip&gt; --reconcile" on the devices which are in cfg-refresh-err /cfg-refreshed state.</p> |                  |          |

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| <b>Parent Defect ID:</b> | XCO-5263  | <b>Issue ID:</b>            | XCO-5263  |
| <b>Product:</b>          | XCO   | <b>Reported in Release:</b> | EFA 3.1.0 |
| <b>Symptom:</b>          | Failed to report telemetry not streamed from device   |                             |           |
| <b>Condition:</b>        | When SLX device is discovered from XCO and statistics are getting streamed using telemetry service. Device is not sending statistics using telemetry service. |                             |           |
| <b>Workaround:</b>       | Select the individual device and verify the statistics are streaming from device.   |                             |           |

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| <b>Parent Defect ID:</b> | XCO-6172 | <b>Issue ID:</b>            | XCO-6172  |
|                          | XCO      | <b>Reported in Release:</b> | XCO 3.2.0 |

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| <b>Parent Defect ID:</b> | XCO-6172   | <b>Issue ID:</b> | XCO-6172 |
| <b>Product:</b>          |  |                  |          |
| <b>Symptom:</b>          | SLX currently doesn't support configuring both IPv4 and IPv6 DNS together. When both IPv4 and IPv6 DNS are configured during tpvm deployment, only one trusted peer config takes effect. |                  |          |
| <b>Workaround:</b>       | It is recommended to use IPV4 DNS for XCO deployment.  |                  |          |

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| <b>Parent Defect ID:</b> | XCO-6189  | <b>Issue ID:</b>            | XCO-6189  |
| <b>Product:</b>          | XCO   | <b>Reported in Release:</b> | XCO 3.2.0 |
| <b>Symptom:</b>          | SLX currently doesn't support configuring both IPv4 and IPv6 trusted peers together. When both IPv4 and IPv6 trusted-peers are configured after tpvm deploy, only one trusted peer config takes effect. |                             |           |
| <b>Workaround:</b>       | It is recommended to use IPV4 trusted peer for XCO deployment.  |                             |           |

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| <b>Parent Defect ID:</b> | XCO-6360   | <b>Issue ID:</b>            | XCO-6360  |
| <b>Product:</b>          | XCO  | <b>Reported in Release:</b> | XCO 3.1.1 |
| <b>Symptom:</b>          | Few important system logs are not seen in the XCO UI.                                      |                             |           |
| <b>Condition:</b>        | Device is discovered from XCO and some of the cards are removed or inserted in the device. |                             |           |

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| <b>Parent Defect ID:</b> | XCO-7100  | <b>Issue ID:</b>            | XCO-7100  |
| <b>Product:</b>          | XCO   | <b>Reported in Release:</b> | XCO 3.2.0 |
| <b>Symptom:</b>          | "Target TPVM Version" Does not display until new TPVM is already installed.       |                             |           |
| <b>Condition:</b>        | During the TPVM upgrade, "Target TPVM Version" gets updated late in the workflow. |                             |           |
| <b>Recovery:</b>         | The correct Target TPVM version gets updated after the new version is installed.  |                             |           |

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| <b>Parent Defect ID:</b> | XCO-7183  | <b>Issue ID:</b>            | XCO-7183  |
| <b>Product:</b>          | XCO   | <b>Reported in Release:</b> | EFA 3.0.0 |
| <b>Symptom:</b>          | After changing DNS nameservers in /etc/netplan and running the update-dns.sh --dns-action allow, the following error is seen:<br>(efa:ubuntu)ubuntu@efa:/opt/efa\$ sudo /opt/efa/update-dns.sh<br>/opt/efa/update-dns.sh Usage:<br>--help - Show this message |                             |           |

| Parent Defect ID: | XCO-7183  | Issue ID: | XCO-7183 |
|-------------------|---|-----------|----------|
|                   | <pre>--dns-action &lt;'allow' 'disallow'&gt; - Allow host DNS entries to be forwarded to the pods (efa:ubuntu)ubuntu@efa:/opt/efa\$ sudo /opt/efa/update-dns.sh --dns-action allow Unexpected nameserver entry of 127.0.0.53 found in /etc/resolve.conf (efa:ubuntu)ubuntu@efa:/opt/efa\$</pre> |           |          |

| Parent Defect ID:  | XCO-7183  | Issue ID: | XCO-7183 |
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| <b>Condition:</b>  | <p>In 18.04.6 and 20.04, Ubuntu uses a stub-resolv.conf located in /run/systemd/resolve/stub-resolv.conf . This file is symlink to /etc/resolv.conf in /run/systemd/resolve/.</p> <p>There is another file, resolv.conf which contains the information for DNS from netplan.</p> <p>Additionally, systemd-resolved provides a local DNS stub listener on IP address <b>127.0.0.53</b> on the local loopback interface. Programs issuing DNS requests directly, bypassing any local API may be directed to this stub, in order to connect them to systemd-resolved.</p> <p><b>Note:</b> The best practice is for local programs to use the glibc NSS or bus APIs instead (as described above), as various network resolution concepts (such as link-local addressing, or LLMNR Unicode domains) cannot be mapped to the unicast DNS protocol.</p> <p>We do not recognize the 127.0.0.53 address as valid.</p>  |           |          |
| <b>Workaround:</b> | <p>If updating DNS to allow host entries to be forwarded to the pods using the update-dns.sh script in XCO-3.3.0 on Ubuntu 20.0.4 or 18.0.4-6 or above, follow these steps.</p> <p>After netplan is applied and before running update_dns.sh</p> <ol style="list-style-type: none"> <li>1. Check if symlink exists, if not directly edit /etc/resolv.conf to netplan ip: <pre>\$ ls -l /etc/resolv.conf</pre> <pre>lrwxrwxrwx 1 root root 39 Feb 20 2021 /etc/resolv.conf -&gt; ../run/systemd/resolve/stub-resolv.conf &lt;&lt;&lt;symlink exists</pre> </li> <li>2. Check if it has 127.0.0.53 ip in the following files: <pre>\$ cat /etc/resolv.conf   grep nameserver</pre> <pre>nameserver 127.0.0.53</pre> <pre>\$ cat /run/systemd/resolve/stub-resolv.conf   grep nameserver</pre> <pre>nameserver 127.0.0.53</pre> </li> <li>3. Edit the following file to add netplan DNS ip for the nameserver and remove 127.0.0.53 <pre>sudo vi /run/systemd/resolve/stub-resolv.conf</pre> </li> <li>4. Check if both files are updated <pre>\$ cat /run/systemd/resolve/stub-resolv.conf   grep nameserver</pre> <pre>nameserver 10.10.10.0</pre> <pre>\$ cat /etc/resolv.conf   grep nameserver</pre> <pre>nameserver 10.10.10.0</pre> </li> </ol> |           |          |

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| <b>Parent Defect ID:</b> | XCO-7183   | <b>Issue ID:</b> | XCO-7183 |
|                          | <p>5. Run as root ./update_dns.sh --dns-action allow</p> <p>6. Run sudo netplan apply to restore /etc/resolv.conf and /run/systemd/resolve/stub-resolv.conf to its default value of 127.0.0.53</p> |                  |          |

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| <b>Parent Defect ID:</b> | XCO-7426  | <b>Issue ID:</b>            | XCO-7426  |
| <b>Product:</b>          | XCO   | <b>Reported in Release:</b> | EFA 2.7.0 |
| <b>Symptom:</b>          | While performing `efa show-running-config`, application was not able to process inventory data from Device table.                                   |                             |           |
| <b>Condition:</b>        | Old entry present in DB, with invalid IP_address. Causing the issue.  |                             |           |
| <b>Workaround:</b>       | The only workaround here would be to remove this entry from dcapp_asset.device table.   |                             |           |
| <b>Recovery:</b>         | Ensure that old devices are properly removed from inventory. No old devices entry exists in Inventory. No invalid device entry exists in device DB. |                             |           |

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| <b>Parent Defect ID:</b> | XCO-7899  | <b>Issue ID:</b>            | XCO-7899  |
| <b>Product:</b>          | XCO   | <b>Reported in Release:</b> | XCO 3.3.0 |
| <b>Symptom:</b>          | BGP peer delete with MP-BGP support enabled for additional path advertise fails with netconf error - '%Error: 'additional-paths advertise' is configured, cannot remove 'additional-paths select' command'.   |                             |           |
| <b>Condition:</b>        | If the MP-BGP neighbor is associated to additional path select, then the deletion of the bgp neighbor fails with the following netconf error - '%Error: 'additional-paths advertise' is configured, cannot remove 'additional-paths select' command'. |                             |           |
| <b>Workaround:</b>       | There is no workaround for this issue   |                             |           |
| <b>Recovery:</b>         | Execute the peer delete command again and it gets deleted on the second attempt.  |                             |           |

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| <b>Parent Defect ID:</b> | XCO-7955   | <b>Issue ID:</b>            | XCO-7955  |
| <b>Product:</b>          | XCO  | <b>Reported in Release:</b> | XCO 3.3.0 |
| <b>Symptom:</b>          | When triggering the "Firmware Activate" process, it can lead to either parallel or serial execution, irrespective of the behavior of grouping devices for traffic loss. In cases where auto-commit is enabled, the activation can result in a "Firmware Commit Failed" status on the EFA end, even though the firmware commit has been successfully completed on the device end. |                             |           |

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| <b>Parent Defect ID:</b> | XCO-7955   | <b>Issue ID:</b> | XCO-7955 |
| <b>Condition:</b>        | <p>The "Firmware Activate" process is initiated from the user interface, either through the Inventory Page or the Fabric-wide Page, even in the midst of an incomplete operation on a subset of devices.</p> <p>For instance:</p> <p>Device 1 and Device 2 trigger a download with auto-commit enabled from either the Inventory or Fabric-wide Page.</p> <p>Device 3 triggers a download from the Fabric or Inventory Page.</p> <p>Subsequently, Device 1 and Device 2 attempt to continue with the "Activate Download" operation from the inventory or fabric page, resulting in a "Firmware Commit Failed" failure.</p> |                  |          |
| <b>Workaround:</b>       | Do not initiate firmware upgrades on other devices until the device completes both the Activate operation and the commit operation.  |                  |          |
| <b>Recovery:</b>         | Based on the error in the flow sequences, use the following set of commands: "efa inventory debug unblock-from-fwdl" , "efa inventory device firmware-download" to continue with download operation  |                  |          |

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| <b>Parent Defect ID:</b> | XCO-8072  | <b>Issue ID:</b>            | XCO-8072  |
| <b>Product:</b>          | XCO   | <b>Reported in Release:</b> | XCO 3.3.0 |
| <b>Symptom:</b>          | When configuring an OOB QoS map of traffic-class-cos type without DP value provided on SLX, after device update, the entry showed up on EFA with DP value of 4. |                             |           |
| <b>Condition:</b>        | When configuring an OOB QoS map of traffic-class-cos type without DP value provided on SLX, after device update, the entry showed up on EFA with DP value of 4. |                             |           |
| <b>Workaround:</b>       | No workaround for this OOB entry.   |                             |           |
| <b>Recovery:</b>         | Delete this OOB entry from SLX device side.   |                             |           |

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| <b>Parent Defect ID:</b> | XCO-8170  | <b>Issue ID:</b>            | XCO-8170  |
| <b>Product:</b>          | XCO   | <b>Reported in Release:</b> | XCO 3.2.1 |
| <b>Symptom:</b>          | User is unable to login to XCO using LDAP authentication. |                             |           |

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| <b>Parent Defect ID:</b> | XCO-8170   | <b>Issue ID:</b> | XCO-8170 |
| <b>Condition:</b>        | The XCO login fails after configuring LDAP on TPVM and XCO.  |                  |          |
| <b>Workaround:</b>       | To authenticate using LDAP, set auth preference for LDAP to a higher value. For example: Set the preference to 1.<br>Below commands can be used<br>efa auth authentication preference show<br>efa auth authentication preference add --authType=LDAP --identifier ldap1 --preference 1 |                  |          |

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| <b>Parent Defect ID:</b> | XCO-8191  | <b>Issue ID:</b>            | XCO-8191  |
| <b>Product:</b>          | XCO   | <b>Reported in Release:</b> | XCO 3.3.0 |
| <b>Symptom:</b>          | If you run concurrent epg update commands operation as port-group-add or vrf-add on bridge-domain EPGs that are associated with more than one ctag, one or some of the commands can fail with error "Save for device failed".   |                             |           |
| <b>Condition:</b>        | This is observed more often when more than 3 concurrent EPG port-group-add commands with non-conflicting ports and non-overlapping ctag-range are executed. Occasionally, configuration information that is pushed by one command is not used properly to prepare command recipe for another, causing the failure of one command. |                             |           |
| <b>Workaround:</b>       | Rerunning the failing command will succeed. The error is intermittent and does not cause permanent changes. XCO state information is not affected at any point.   |                             |           |
| <b>Recovery:</b>         | No recovery is required as no state change is done as part of this failure.   |                             |           |

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| <b>Parent Defect ID:</b> | XCO-8200  | <b>Issue ID:</b>            | XCO-8200  |
| <b>Product:</b>          | XCO   | <b>Reported in Release:</b> | XCO 3.3.0 |
| <b>Symptom:</b>          | SLX Devices are not allowed to execute the same firmware download execution flow, which could result in traffic loss. For example, it is not allowed to choose two Leaf devices from the same MCT pair.           |                             |           |
| <b>Condition:</b>        | From User Interface, Go to the fabric page & select a few devices<br>Go to table action & select Firmware Upgrade Option  |                             |           |
| <b>Workaround:</b>       | The user selects the left-side leaf of the MCT pair and triggers firmware download and activation. Similarly, the user selects the right-side leaf of the MCT pair and triggers firmware download and activation. |                             |           |
| <b>Recovery:</b>         | Choose another set of devices that will not result in traffic loss and proceed with the firmware download operation.  |                             |           |

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| <b>Parent Defect ID:</b> | XCO-8230 | <b>Issue ID:</b>            | XCO-8230  |
|                          | XCO      | <b>Reported in Release:</b> | EFA 3.0.1 |

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| <b>Parent Defect ID:</b> | XCO-8230   | <b>Issue ID:</b> | XCO-8230 |
| <b>Product:</b>          |  |                  |          |
| <b>Symptom:</b>          | When the user tries to import docker images after disk cleanup, the image import fails.  |                  |          |
| <b>Condition:</b>        | The k3s image import fails after disk cleanup.   |                  |          |
| <b>Recovery:</b>         | <p>Run the image import on Active TPVM.<br/> Follow the below steps to recover from the above state</p> <ol style="list-style-type: none"> <li>1. Clean up the disk space and restart all the services to run only with new instances.<br/> Free up the disk space<br/> # efactl clean</li> </ol> <p>Reimport the images using:<br/> # k3s ctr image import /opt/efa/docker_images/docker_k3s_images.tar<br/> Restart EFA/k3s<br/> # efactl restart<br/> # systemctl restart k3s</p> |                  |          |

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| <b>Parent Defect ID:</b> | XCO-8232  | <b>Issue ID:</b>            | XCO-8232  |
| <b>Product:</b>          | XCO   | <b>Reported in Release:</b> | XCO 3.3.0 |
| <b>Symptom:</b>          | Error is observed while updating EFA system CLI setting<br>Error : error creating directory on remote: Could not chdir to home directory /users/home21/<username>: No such file or directory                                    |                             |           |
| <b>Condition:</b>        | While using CLI "efa system settings update --remote-server-ip <ip> --remote-transfer-protocol scp --remote-server-username <username> --remote-server-password <password> --remote-server-directory <remote-server-directory>" |                             |           |
| <b>Workaround:</b>       | Use Remote Server which has bash support installed.   |                             |           |
| <b>Recovery:</b>         | Add bash support and retry the CLI command.   |                             |           |

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| <b>Parent Defect ID:</b> | XCO-8234  | <b>Issue ID:</b>            | XCO-8234  |
| <b>Product:</b>          | XCO   | <b>Reported in Release:</b> | XCO 3.3.0 |
| <b>Symptom:</b>          | The fabric alarm and the alarm status update notifications can briefly reflect a small time window where the fabric alarm is cleared when it is actually unhealthy.   |                             |           |
| <b>Condition:</b>        | This can occur during fabric formation or during any operation where fabric health is degraded due to multiple reasons (example:- spine to leaf link going down, BGP neighborhood going down between spine and leaf, etc...). When a specific device and links are repaired and deemed healthy, the overall fabric alarm can temporarily be cleared although other devices remain unhealthy. Then subsequently the fabric alarm will be corrected and put into an unhealthy state due to the remaining unhealthy devices. |                             |           |



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| <b>Parent Defect ID:</b> | XCO-8234  | <b>Issue ID:</b> | XCO-8234 |
| <b>Workaround:</b>       | N/A   |                  |          |
| <b>Recovery:</b>         | The fabric alarm automatically recovers to the proper state. The fabric alarm can temporarily be cleared when it is actually not cleared yet. |                  |          |

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| <b>Parent Defect ID:</b> | XCO-8366  | <b>Issue ID:</b>            | XCO-8366  |
| <b>Product:</b>          | XCO   | <b>Reported in Release:</b> | XCO 3.3.1 |
| <b>Symptom:</b>          | IPv6-Prefix over IPv4-Peer device setting under Inventory service gets refreshed and removed from the device when device is removed from fabric or when an entire fabric is deleted. This setting does not get applied automatically to the device when it is added back to the fabric or when the fabric is reconfigured.  |                             |           |
| <b>Condition:</b>        | <ol style="list-style-type: none"> <li>1. Configure fabric.</li> <li>2. Enable IPv6-Prefix over IPv4-Peer device setting from inventory CLI.</li> <li>3. Remove the device from the fabric or delete an entire fabric.</li> <li>4. Add the device back in the fabric or re-configure the fabric.</li> </ol> <p>Step #4 does not configure IPv6-Prefix over IPv4-Peer setting on a device. Inventory service keeps identifying drift for the same.</p> |                             |           |
| <b>Recovery:</b>         | Run DRC from Inventory service before or after adding device to fabric and reconfiguring fabric.  |                             |           |

## Help and Support

If you require assistance, contact Extreme Networks using one of the following methods:

### Extreme Portal

Search the GTAC (Global Technical Assistance Center) knowledge base; manage support cases and service contracts; download software; and obtain product licensing, training, and certifications.

### The Hub

A forum for Extreme Networks customers to connect with one another, answer questions, and share ideas and feedback. This community is monitored by Extreme Networks employees, but is not intended to replace specific guidance from GTAC.

### Call GTAC

For immediate support: (800) 998 2408 (toll-free in U.S. and Canada) or 1 (408) 579 2800. For the support phone number in your country, visit [www.extremenetworks.com/support/contact](http://www.extremenetworks.com/support/contact).

Before contacting Extreme Networks for technical support, have the following information ready:

- Your Extreme Networks service contract number, or serial numbers for all involved Extreme Networks products
- A description of the failure
- A description of any actions already taken to resolve the problem
- A description of your network environment (such as layout, cable type, other relevant environmental information)
- Network load at the time of trouble (if known)
- The device history (for example, if you have returned the device before, or if this is a recurring problem)
- Any related RMA (Return Material Authorization) numbers

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