

ExtremeWireless 802.11ax/ac/abgn AP560h Access Point

AP560h Overview

The AP560h is a stadium-optimized Wi-Fi 6, 802.11ax/ac/abgn access point. The AP560h access point caters to the stadium environment by supporting high density of users and devices.

The AP560h access point offers flexible deployment options, and can be mounted to a pole, to a wall, and to other access points with software selectable antennas, thereby ensuring exceptional mobile experience throughout the stadium.

Note: The AP560h-FCC requires a minimum base firmware of WiNG 7.1.2.

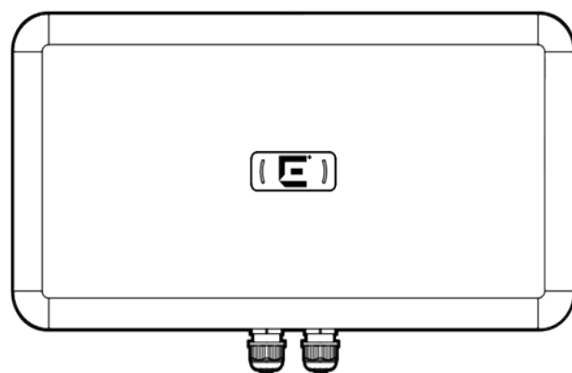
Note: The AP560h-WR requires a minimum base firmware of WiNG 7.2.1.0-015R.

Features

The AP560h access point has the following features:

- Radios: 2 radios (1 dual-band, 2.4GHz and 5GHz, and 1 band-locked 5GHz); 1 IoT Radio (2.4 GHz)
- Two Ethernet ports:
 - 1 x 100/1000/2500/5000 Mbps auto-negotiation Ethernet port, RJ45
 - 1 x 10/100/1000 Mbps auto-negotiation Ethernet port, RJ45
- Dimensions: 11.3 in. x 18.9 in. x 3.5 in. (288.0 mm x 481.0 mm x 88.0 mm)
- LEDs: Two top-mounted LEDs
 - All LEDs will be on during reset
- Security locks:
 - One Kensington lock
 - One security hanger lock
- Power: PoE 802.3at
- Antennas:
 - Two software selectable internal antennas (30 degree and 70 degree directional antennas)
- Temperature:
 - Operating temperature: -40°C to +55°C (-40°F to +131°F)
 - Storage and transportation temperature: -40°C to +70°C (-40°F to +158°F)
- Humidity: 0% to 95% (non-condensing)
- Enclosure: Plastic only

Figure 1 AP560h front view



Purchase Order Information

Table 1 AP560h Order information

| Part Number | Description |
|-------------|---|
| AP560h-FCC | Cloud-ready, Dual 5GHz, Dual-band, Sensor radio, Dual Radio 802.11ax/ac/abgn, 4x4:4 MIMO Outdoor 11ax access point. Internal 30deg/70deg Panel Antenna. Domain: US |
| AP560h-WR | Cloud-ready, Dual 5GHz, Dual-band, Sensor radio, Dual Radio 802.11ax/ac/abgn, 4x4:4 MIMO Outdoor 11ax access point. Internal 30deg/70deg Panel Antenna. Domain: Canada, EMEA, and Singapore |

AP560h Box Contents

Verify the contents of the box and ensure that the following items are available:

| Quantity | Item |
|----------|------------------------|
| 1 | AP560h Quick Reference |
| 1 | AP560h access point |

Mounting Options

AP560h can be mounted to a wall or to a pole by purchasing separate mounting brackets which are described in the following table.

Note: The AP560h cannot be installed without the mounting brackets.

Table 2 AP560h Mounting Brackets Usage

| Mounting Bracket and Part Number | Wall Install | Pole Install | Notes |
|----------------------------------|--------------|---|--|
| MBO-ART03 | Yes | Yes, attach the KT-147407-02 pole part to the MBO-ART03 | For wall installations, the wall must be strong enough to support the access point during inclement weather. |

For AP560h installation instructions, refer to the *ExtremeWireless AP560h Access Point Installation Guide* in the [Extreme Networks Documentation Support](#) site.

Professional Installation Instruction

Installation personnel

This product is designed for specific application and must be installed by a qualified personnel who has RF and related rule knowledge. The general user shall not attempt to install or change the setting.

Installation location

The product must be installed at a location where the radiating antenna can be kept 36 cm from nearby person in normal operation condition to meet regulatory RF exposure requirement.

External antenna

Use only the antennas which have been approved by the applicant. The non-approved antenna(s) may produce unwanted spurious or excessive RF transmitting power which may lead to the violation of FCC/IC limit and is prohibited.

Installation procedure

Refer to the AP560h Installation Guide for more details.

Warning: Select the installation position and ensure that the final output power does not exceed the limit set forth in relevant rules. Violation of the rule could lead to serious federal penalty.

Instructions d'installation professionnelle

Installation

Ce produit est conçu pour une application spécifique et doit être installé par un personnel qualifié ayant une connaissance des RF et des règles associées. L'utilisateur général ne doit pas tenter d'installer ou de modifier le paramètre.

Emplacement d'installation

En usage normal, afin de respecter les exigences réglementaires concernant l'exposition aux radiofréquences, ce produit doit être installé de façon à respecter une distance de 36 cm entre l'antenne émettrice et les personnes.

Antenn externe

Utiliser uniquement les antennes approuvées par le fabricant. L'utilisation d'autres antennes peut conduire à un niveau de rayonnement essentiel ou non essentiel dépassant les niveaux limites définis par FCC/IC, ce qui est interdit.

Procédure d'installation

Reportez-vous au manuel de l'utilisateur pour plus de détails.

Warning: Avertissement: Sélectionnez avec soin la position d'installation et assurez-vous que la puissance de sortie finale ne dépasse pas la limite définie dans les règles pertinentes. La violation de la règle pourrait entraîner de graves sanctions fédérales.

Regulatory and Compliance Information Safety Guidelines

This section contains notices that are intended to protect your personal safety and prevent damage to the equipment.

Qualified Personnel:

Electrical Hazard: Only qualified personnel must perform installation procedures. Within the context of the safety notes in this documentation, qualified persons are defined as persons who are authorized to commission grounding and label devices, systems, and circuits in accordance with established safety practices and standards. A qualified person understands the requirements and risks involved with installing electrical equipment in accordance with national codes.

Federal Communications Commission (FCC) Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This

equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This device meets all the other requirements specified in Part 15E, Section 15.407 of the FCC Rules.

Warning: FCC Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 26 cm between the radiator and your body.

Industry Canada (IC) Notice

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) this device must accept any interference received, including interference that may cause undesired operation of the device.

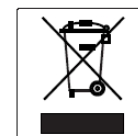
Cet appareil contient des émetteurs / récepteurs exempts de licence qui sont conformes au (x) RSS (s) exemptés de licence d'Innovation, Sciences et Développement économique Canada. L'opération est soumise aux deux conditions suivantes: (1) Cet appareil ne doit pas provoquer d'interférences.

(2) Cet appareil doit accepter toute interférence, y compris les interférences susceptibles de provoquer un fonctionnement indésirable de l'appareil.

Warning: IC Radiation Exposure Statement: This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 31 cm between the radiator and your body.

Warning: Déclaration d'exposition aux radiations: Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 31 cm de distance entre la source de rayonnement et votre corps.

European Waste Electrical and Electronic Equipment (WEEE) Notice



In accordance with Directive 2012/19/EU of the European Parliament on waste electrical and electronic equipment (WEEE):

- 1 The symbol above indicates that separate collection of electrical and electronic equipment is required.
- 2 When this product has reached the end of its serviceable life, it cannot be disposed of as unsorted municipal waste. It must be collected and treated separately.
- 3 It has been determined by the European Parliament that there are potential negative effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment.
- 4 It is the users' responsibility to utilize the available collection system to ensure WEEE is properly treated.

For information about the available collection system, please contact Extreme Environmental Compliance at Green@extremenetworks.com.

ExtremeWireless™ Access Point

Quick Reference

AP560h

Scan to Download the ExtremeCloud IQ Companion Mobile Application

Commission, monitor, and troubleshoot devices easily with **ExtremeCloud IQ Companion** Mobile Application (supported on iOS and Android).

Use your mobile device camera to scan the serial number, capture installation images, assign or change device location, and network policy. The **ExtremeCloud IQ Companion** Mobile Application enables you to access the device CLI for troubleshooting and view device and client status.



ExtremeCloud IQ Companion
iOS Mobile Application



ExtremeCloud IQ Companion
Android Mobile Application

Scan for Product Support Details



ExtremeCloud IQ Companion
Mobile Application Onboarding



Documentation

Notice

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